

NORTH YORKSHIRE COUNTY COUNCIL

19 FEBRUARY 2020

**STATEMENT OF PORTFOLIO HOLDER FOR ADULT SOCIAL CARE AND HEALTH
INTEGRATION**

COUNTY COUNCILLOR MICHAEL HARRISON

Winter Assurance Plans

Health and Adult Services have ensured business continuity plans are in place to manage any additional pressure on services that may arise during the winter months, and these are developed in partnership with the NHS. The plan considers whether additional staffing is needed; how people will be supported if the weather disrupts usual business; daily calls with the NHS monitoring service capacity and making sure people are discharged effectively and appropriately from hospital. The plan is reviewed regularly by the Health and Adult Services Leadership Team and there are on call arrangements in place to add additional resilience.

Ongoing discussions also continue through Heads of Service meetings to review our Reablement and in-house provider capacity. Incident Management plans and Business Continuity plans are in place, with system resilience and ongoing escalation processes in place in Locality areas. Commissioning conversations are held jointly to understand external provider pressures.

Update on Key Operational programmes

Transfers of Care Coordinators have now been in place for four months and key successes include a reduction in the length of stays for people in acute services, with our Delayed Transfer of Care (DTC) performance maintained despite increasing activity. This involves basing NYCC staff in NHS premises, working directly alongside NHS colleagues.

Discharge to Assess processes are now embedded in Hambleton, Richmond and Whitby. We are currently implementing this model in Scarborough which will be followed by York and Harrogate. This process is designed to speed up hospital discharge times by discharging people to their own home or a community setting with appropriate support whilst assessing their short or longer term care needs.

Home Care in Reeth

Provision of home care in the Reeth area has presented issues for some time. The area also has a lack of local care homes and social/health community facilities is limited due to its rurality. We have been exploring options to create a more sustainable position in relation to the provision of health and social care and we are now working on a two phase pilot project for the Reeth area.

Phase one of the pilot will develop a more sustainable contracting model for homecare delivery by working with one provider who already has links in the area. Phase two will engage with the local community to co-produce a wider support service and test new ways of working through digital innovations, environmental sustainability, community support programmes, carer support, housing opportunities and integration with community health

services and primary care. Whilst this project is in its early stages it will inform our wider programme of reimagining homecare across North Yorkshire.

Workforce Planning

To support Brexit planning, Health and Adult Services and Resourcing Solutions have been supporting providers with information and signposting relating to EU Settled Status. A very small number of providers have been identified that have a significant number of staff who may be affected. These providers have confirmed that they are aware of EU Settled Status arrangements and are supporting their staff to achieve this. Where there are any concerns identified in relation to workforce, providers have been encouraged to notify us through a dedicated email account and the situation will continue to be monitored.