

(39/06 02) **CLARO ROAD SORTING OFFICE:** The Leader of the Council submitted a written report arising from a Notice of Motion proposed by Councillor Reg Marsh and seconded by Councillor Pat Marsh expressing concern over the drastic reduction in opening hours of the Claro Road Sorting Office and calling on the Chief Executive to write to the national head of the Post Office deploring the cut in the opening hours and calling for opening hours reflecting local consultation. A meeting with the Mover and Seconded of Motion had focused around the levels of reduction in customer service at the Harrogate Delivery Office, to which there was general consensus that the service reduction would have a detrimental impact upon local users. That meeting had also discussed the alignment of the Harrogate office hours to those of collection offices nationally but nevertheless identified that the changes posed real difficulties in terms of the collection of undelivered mail. As a result of the meeting, a letter had been sent to the Managing Director of Royal Mail on 8th August 2006 expressing the concerns raised. The Leader advised that a response was still outstanding from Royal Mail and that this would now be further pursued.

Moved by Councillor Dr Gardner

Seconded by Councillor Cooper

and **RESOLVED (UNANIMOUSLY):**

That the report and action of the Leader be accepted.