

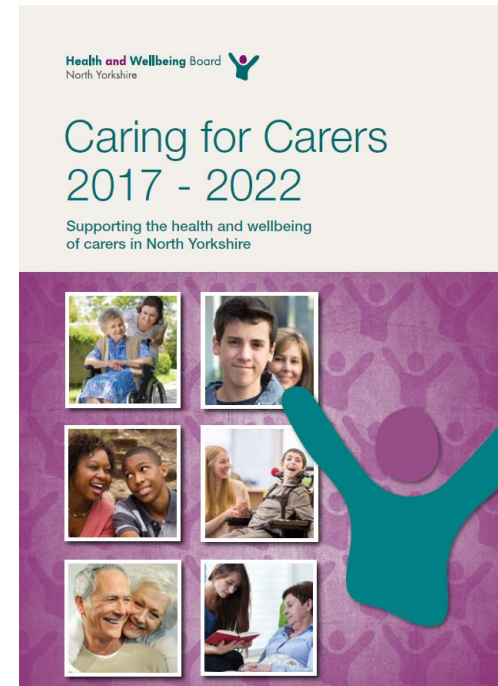


Carers in North Yorkshire



'Caring for Carers' Strategy

- Launched in 2017
- Developed as a recognition of the vital work over 65,000 unpaid carers do in North Yorkshire
- Ideas for the strategy were submitted by over 200 people – online, on the phone, in person, through libraries and through carer centres
- It was developed alongside several existing carer groups, as well as a dedicated group who volunteered specifically to represent carer views in the strategy
- Extensive consultation was undertaken on the draft at the start of 2017 and changes were made to reflect the feedback received
- A Strategy Implementation Group now meets on a 2 monthly basis to bring key stakeholders together to deliver the strategy



'Caring for Carers' Strategy

Vision

Carers themselves can live long and healthy lives and be able to continue to care as long as possible and as long as they would want to. We want to encourage more carer friendly communities, and promote carer issues across wider society.

Some of the key messages Carers told us were ...

- They want to be recognised as experts in the care they deliver
- They want help managing finances as a carer
- They want to continue caring but be able to stay healthy themselves
- They want more options for having a break from their caring role
- They want better and more accessible information about the caring role and what support is available



'Caring for Carers' Strategy

The Key Themes And Priorities For Improvement In The Strategy

- Improving identification of carers
- Improving information and advice
- Enabling carers to take a break
- Improving carers health and wellbeing
- Enhancing financial wellbeing
- Involving carers as experts

Carers Information and Advice Service

- Organisations are commissioned across the County – the provider for Craven District is Carers Resource.



*you care for them,
we care for you*

- The service in Craven is jointly commissioned with Bradford Metropolitan District Council and Airedale, Wharfedale and Craven Clinical Commissioning Group (AWC CCG), to ensure a more seamless experience for people using the service in the AWC CCG area.
- NYCC and AWC CCG invests around £50,000 annually in Craven commissioning the service and the current contract runs until 2021.
- Additionally NYCC also commission a Carers Information and Advice service for children, which is run by Action for Children in Craven.



Carers Information and Advice Service

Services offered by the Carers Information and Advice services include:

- Confidential information, advice, emotional support and representation;
- A carer assessment on behalf of North Yorkshire County Council;
- Benefits advice;
- Regular information by way of circulars, bulletins or newsletters;
- Referrals to other specialist support organisations;
- Information sessions, courses and other related activities; and
- Help for carers who need support to continue working and caring.

They also work in partnership with carers, carer groups and other organisations to improve services for carers and promote their interests.

Carers Sitting Service

- NYCC and Clinical Commissioning Groups also Commissioning Carers Sitting Services across the County – the provider for Craven District and Harrogate Borough (jointly) is also Carers Resource.



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- NYCC and Clinical Commissioning Groups invest around £90,000 annually across Craven District and Harrogate Borough commissioning the service and the current contract runs until 2021.
- The Carers' Sitting Service gives carers a chance to have a break from their caring responsibilities while a trained sitter takes their place. It helps carers to have a life of their own, participate in activities and goals they have for themselves, and promote their wellbeing. For a short period of time, usually 2-4 hours a week, the sitter can provide companionship, support and assistance that would normally be provided by the carer inside or outside the home.

Other North Yorkshire County Council Carers Activity

As part of the Carers Strategy delivery North Yorkshire County Council are currently reviewing their 'offer' to carers, including assessments, support, short breaks and carer grant; an enhanced offer is expected to be in put place over the coming years.