

Adult Social Care Local Account 2021-22

Care and Independence Overview and Scrutiny Committee

2 March 2023

Local Account 2021-22

- Key changes and rationale
- Structure of Local Account
- Design concept
- Publication date
- Local Account 2022-23
- Comments and questions

Key changes to Local Account 2021-22

- Refocusing Local Account:
 - Introducing HAS 2025 Plan
 - Support CQC self-assessment
 - More user-friendly
- Strengthening the link to performance
- Strengthening 'voice' element
- More involvement from ASC teams
- Design – improved narrative flow and stronger visuals

Structure of Local Account 2021-22

- Section 1: Introduction and scene-setting
- Section 2: 'Who we are and what we do' (includes performance highlights)
- Section 3: 'What we did in 2021-22' (narrative, structured around HAS 2025 Plan – NEW)
- Section 4: 'How did we do?' (performance, safeguarding, customer feedback, engagement, Covid-19 peer challenge)
- Section 5: 'How much did we spend?'
- Section 6: 'What are we going to do in 2022-23?'

Section 3 – ‘What we did’

- This section is the most changed from previous Local Accounts
- Structured around the HAS 2025 Plan
- Core material sourced from Adult Social Care teams and DPHAR
- Key achievements/examples of good practice, challenges and plans for each ‘I’ statement
- ‘Voice’ woven into the examples
- Compliments, performance highlights, Covid-19 Peer Review highlights
- Workforce section

Design concept

- ‘Friendly’, colourful appearance
- Stronger graphic treatment
- Visuals flow from summary/snapshot to narrative
- Incorporates the different elements – data, quotes etc

Publication of Local Account 2021-22

- Publish in April 2023, post Vesting Day
- New Council logo
- New Council website

Local Account 2022-23

- Aim to publish earlier in the year (before end 2023)
- CQC self-assessment work as source material
- Continue to build on the focus on improvement
- Consider quality threshold for examples
- Consider 'showcase' sections – one or two really good examples with case studies, voice, images
- Aim for shorter, more concise document

Comments and questions



NORTH
YORKSHIRE
COUNCIL

1 April 2023