



NORTH  
YORKSHIRE  
COUNCIL

1 April 2023

# Briefing on ASC pressures to the Scrutiny of Health Committee.

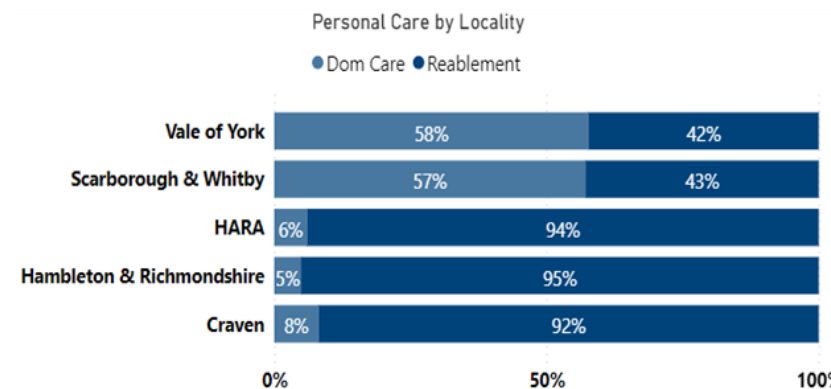
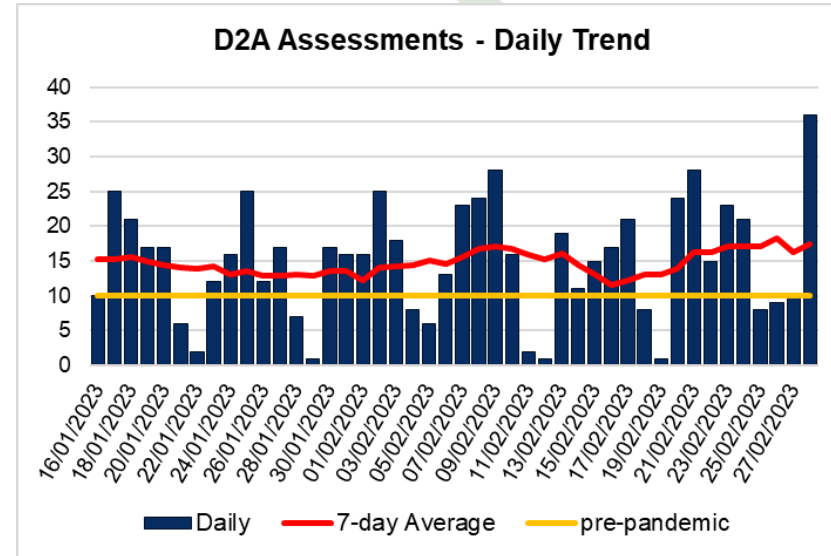
01/01/2023

# Operational pressures

- Hospital discharge activity has averaged 14.1 discharges per day during 2022/23, which is 41% above pre-pandemic levels (10 per day). That rate of increase is consistent with what is being seen across the region. Weekly activity is also characterised by localised surges, concentrating the impact and adding further pressure on local health and care systems.
- At the end of Q3, assessment activity was up 14%, or 603, assessments year on year. It is a significant pressure point due to the level of discharges and reduced assessor capacity in front line teams.

Capacity in the care market continues to be a significant issue:

- The proportion of the council's reablement teams' capacity being redirected to provide domiciliary care has reduced from 51% in Q2 to 34%, but remains a significant challenge for two out of the five operating localities where over half of the capacity continues to be diverted.
- The number of unsourced care packages has consistently been running at around 6, which is three times higher than pre-pandemic levels. At the end of February it stood at 71.



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# NY Care Provider Service In- House provision

The on-going recruitment challenges are mostly in the affluent and more rural areas of Harrogate, the Dales and Ryedale areas, where there is almost no unemployment.

At Station View C&S Hub in Harrogate, we have been unable to recruit to the workforce requirements to provide a fully operational services for over 18 months, operating consistently at a reduced level and a high use of agency in these areas.

There has been an on-going need to ask the workforce to work additional hours to ensure critical services are delivered, and safe staffing levels are maintained, this may have impacted on staff absence with some linked to a high level of additional hours.

We are currently reviewing our workforce strategy with proposals to address some of the key issues.

Current position	Costs/ Amount	Comments
Leavers in the last 12 months	80 Care Professionals	Started with 5000 Hours to recruit to in 2021/22
Recruited	131 Care Professionals	2022- 2023
Variance	gained 51 employees	2022- 2023
Current Care Professional vacancies	41 - FTE posts vacant	1585 Hours still required in total across services.

# Provider Failures 2022-2023

<u>Care Setting</u>	<u>Registered beds</u>	<u>People</u>	<u>Reason</u>
• Harrogate	24 registered beds	15 people*	Quality
• Leeming	33 registered beds	15 people*	Viability
• Scarborough	19 registered beds	12 people*	Quality
• Filey	46 registered beds	36 people*	Provider decision
• Harrogate	10 registered beds	9 people*	Viability
• Robin Hoods Bay	16 registered beds	5 people*	Viability/Building

\*Reflects number of people affected regardless of funding of the placement. The beds lost out of the system doubles as we lose the beds where there are failures and the vacancies where people have moved to.

There have been instances where domiciliary care providers have consolidated office bases but have continued to operate so they have not been included above.