

**NYC standards complaint statistics 2023-24**

- Cases recorded within a range eg 01-10, are generally brought by the same complainant against different councillors in relation to connected issues.
- Cases not listed in one of the resolution columns are in preparatory stages or awaiting assessment.

Year	Total Complaints	Complaints relating to NYC	Complaints relating to Parish/Town Councils	Complaints where no action to be taken	Complaints to be resolved informally	Complaints to be investigated	Complaints upheld after investigation
1 April 2023 to date	<b>86</b>	9  NYC/SGC/2023/01 *NYC/SGC/2023/04 *NYC/SGC/2023/09 NYC/SGC/2023/10 *NYC/SGC/2023/22 *NYC/SGC/2023/23 *NYC/SGC/2023/26 NYC/SGC/2023/29 NYC/SGC/2023/33  • The asterisked cases all related to complaints against a NYC Councillor raised by connected complainants in relation to a particular parish council (also linked to the asterisked parish council complaints)	77  *NYC/SGC/2023/02 NYC/SGC/2023/03 NYC/SGC/2023/05 *NYC/SGC/2023/06 *NYC/SGC/2023/07 *NYC/SGC/2023/08 NYC/SGC/2023/11-21 NYC/SGC/2023/24 and 25 NYC/SGC/2023/27 *NYC/SGC/2023/28 NYC/SGC/2023/30 NYC/SGC/2023/31 NYC/SGC/2023/32 NYC/SGC/2023/34 NYC/SGC/2023/35 and 36 NYC/SGC/2023/37 NYC/SGC/2023/38 and 39 NYC/SGC/2023/40-50 NYC/SGC/2023/51-61 NYC/SGC/2023/62-72 NYC/SGC/2023/73-75 NYC/SGC/2023/76 NYC/SGC/2023/77-79 NYC/SGC/2023/80-84 NYC/SGC/2023/85 NYC/SGC/2023/86  • The asterisked cases all related to complaints against Parish Councillors raised by	12  *NYC/SGC/2023/02 *NYC/SGC/2023/04 *NYC/SGC/2023/06 *NYC/SGC/2023/07 *NYC/SGC/2023/09 *NYC/SGC/2023/22 *NYC/SGC/2023/23 *NYC/SGC/2023/26  • no action but intervention/mediation and training to be offered to all parties involved in the above connected matters  NYC/SGC/2023/03 NYC/SGC/2023/08 NYC/SGC/2023/24 and 25	1  NYC/SGC/2023/01 • Apology and training with MO	12  NYC/SGC/2023/10  NYC/SGC/2023/11-21 (only one allegation against each councillor to be investigated)	

			<p>connected complainants in relation to a particular parish council (also linked to the asterisked NYC complaints)</p> <ul style="list-style-type: none"><li>• Cases 11-21, 37, 38 and 39, 40-50, 51-61 and 62-72 are all brought by the same complainant against members of a particular town council in relation to connected issues</li><li>• Cases 76 and 77-79 are brought by the same complainant against different parish councillors in relation to connected issues</li></ul>				
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