

Upper Dales Health Watch

The Patient Participation Group for the Central Dales Practice

Synopsis of the meeting held on 21st November 2023

- **Wi-fi at Sycamore Hall** – This has been taken this up with the Humber & North Yorkshire Integrated Care Board (ICB) as a long-term solution for Flat 4 (the Step-up Step down flat) was needed going forward. The GPs/ANP visiting Sycamore Hall would also greatly benefit from having access to wi-fi when visiting patients.
- Cllr. Yvonne Peacock will get the wider issue of **no land lines after 2025** on the agenda of the March ACC meeting in Richmond (Mercury House).
- **The Flu & Covid injections** – Some 80% of the over 65s had been vaccinated. The eligible under 65s had achieved a lower score which was disappointing. The Central Dales Practice has now used all the Covid vaccine it had been allocated.
- Lynn Irwin hopes to start a monthly **Practice Newsletter**. This would be on Facebook and in the Upper Wensleydale Newsletter.
- **The Central Dales Practice** is now **fully staffed**. The new GP Assistant (aka Medical Secretary) based at Hawes is Karen Stanley. The new Receptionist is Tara Batty from Bainbridge who is going to train as a Health Care Assistant. The new Pharmacy Technician, Sahira Schutte is now in post.
- Building the **Catterick Integrated Care Centre (CICC)** is expected to start in January 2024 and to open in 2026.

