

Appendix C

Document Title	Document Type	Priority	WP	RSH Consumer Standard	Approval Route	Forecast Decision Date
Allocations Policy	Policy	High	0	Tenancy	Full Council	Approved
Domestic Abuse Policy	Policy	High	0	Neighbourhood	Executive Member for Culture, Arts and Housing	Approved
Housing Complaints Policy	Policy	High	0	Transparency	Executive Member for Culture, Arts and Housing	Approved
Housing Rent Collection and Arrears Recovery Policy	Policy	High	0	• Tenancy	Executive Member for Culture, Arts and Housing	Approved
HRA Business Plan	Strategy	High	0	Transparency	Full Council	Approved
Adaptations Policy	Policy	High	0	Safety and Quality	Executive Member for Culture, Arts and Housing	Approved by Executive
Anti-social Behaviour Policy & Good Neighbourhood Management Policy	Policy	High	1	Neighbourhood	Executive Member for Culture, Arts and Housing	May 2025
Anti-social Behaviour Procedures	Procedure	High	1.1	Neighbourhood	Corporate Director	May 2025
Compensation Policy	Policy	High	1.1	Transparency	Executive Member for Culture, Arts and Housing	June 2025
Disrepair Policy	Policy	High	1.1	Safety and Quality	Executive Member for Culture, Arts and Housing	
Adaptation Procedure	Procedure	High	1.1	Safety and Quality	Corporate Director	
Repairs Standard	Policy	High	2	Safety and Quality	Executive Member for Culture, Arts and Housing	

Lettable (Void) Standard	Policy	High	2	Safety and Quality	Executive Member for Culture, Arts and Housing
Asbestos Management	Procedure	High	2.1	Safety and Quality	Corporate Director
Housing Fire Management	Procedure	High	2.1	Safety and Quality	Corporate Director
Housing Gas Management	Procedure	High	2.1	Safety and Quality	Corporate Director
Housing Legionella Management	Procedure	High	2.1	Safety and Quality	Corporate Director
Housing Mechanical & Elec Management	Procedure	High	2.1	Safety and Quality	Corporate Director
Repairs - Standard Operating Procedure	Procedure	High	2.1	Safety and Quality	Corporate Director
Damp and Mould Procedure	Procedure	High	2.1	Safety and Quality	Corporate Director
Electrical Safety Management	Standard	High	2.1	Safety and Quality	Corporate Director
Performance Management Framework	Framework	High	2.2	Transparency	Executive
Tenancy Policy	Policy	High	3	Tenancy	Executive Member for Culture, Arts and Housing
Tenancy Agreement	Agreement	High	3	Tenancy	Executive Member for Culture, Arts and Housing
End of Tenancy Procedure	Procedure	High	3.1	Tenancy	Corporate Director
Introductory Tenancy Review Procedure	Procedure	High	3.1	Tenancy	Corporate Director
Rent Arrears Procedure	Procedure	High	3.1	Tenancy	Corporate Director
Shared Ownership Procedure	Procedure	High	3.1	Tenancy	Corporate Director
Tenancy Fraud Procedure	Procedure	High	3.1	Tenancy	Corporate Director

Tenant Involvement Strategy	Strategy	High	4	Transparency	Executive Member for Culture, Arts and Housing
Tenant Health and Safety Policy	Policy	High	4	Safety and Quality	Executive Member for Culture, Arts and Housing
Customer Standards	Standard	High	5	Transparency	Executive Member for Culture, Arts and Housing
Communal Space Policy	Policy	Medium	5	Safety and Quality	Executive Member for Culture, Arts and Housing
Grounds Maintenance Policy	Policy	Medium	5	Safety and Quality	Executive Member for Culture, Arts and Housing
Maintenance of Shared Spaces Policy	Policy	Medium	5	Neighbourhood	Executive Member for Culture, Arts and Housing
Asset Management Strategy	Strategy	Medium	5	Safety and Quality	Executive
Removal of belongings from common parts	Procedure	Medium	5.1	Safety and Quality	Corporate Director
Pest Control in HRA dwellings	Procedure	Medium	5.1	Safety and Quality	Corporate Director
Removal of an adaptation procedure	Procedure	Medium	5.1	Safety and Quality	Corporate Director
Mutual Exchange Policy	Policy	Medium	6	Tenancy	Executive Member for Culture, Arts and Housing
Shared Ownership Policy	Policy	High	6	Tenancy	Executive Member for Culture, Arts and Housing
Leaseholder Policy	Policy	Medium	6	Tenancy	Executive Member for Culture, Arts and Housing
Right to Buy Policy	Policy	Medium	6	Tenancy	Executive Member for Culture, Arts and Housing

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Mutual Exchange Procedure	Procedure	Medium	6.1	Tenancy	Corporate Director
Death of a Council Tenant	Procedure	Medium	6.1	Tenancy	Corporate Director
Decanting for Repairs procedure	Procedure	Medium	6.1	Tenancy	Corporate Director
Housing Disrepair Claims Protocol	Procedure	Medium	6.1	Transparency	Corporate Director
Personal Injury Claim Protocol	Procedure	Medium	6.1	Transparency	Corporate Director
Property Damage Claims Protocol	Procedure	Medium	6.1	Transparency	Corporate Director
Right to Buy Procedure	Procedure	Medium	6.1	Tenancy	Corporate Director
Subletting/Lodgers Procedure	Procedure	Medium	6.1	Tenancy	Corporate Director
Succession (and Assignment) Procedure	Procedure	Medium	6.1	Tenancy	Corporate Director
Did not Occupy / Abandoned Property Procedure	Procedure	Low	6.2	Tenancy	Corporate Director
Garage Tenancy sign up and review procedures	Procedure	Low	6.2	Tenancy	Corporate Director
Mobility Scooters Policy	Procedure	Low	6.2	Tenancy	Corporate Director
Regeneration Lettings Procedures	Procedure	Low	6.2	Tenancy	Corporate Director
Tenancy Sustainment/ Financial Inclusion Policy	Policy	Medium	7	Tenancy	Executive Member for Culture, Arts and Housing
Housing Fees and Charges Policy including Recharges	Policy	Medium	7	Tenancy	Executive Member for Culture, Arts and Housing
Social Inclusion and Accessibility Statement	Standard	Medium	7	Transparency	Corporate Director
Rent Collection Procedure	Procedure	Medium	7.1	Tenancy	Corporate Director

HRA Garage Tenancy Agreement	Agreement	Low	9	Tenancy	Executive Member for Culture, Arts and Housing
HRA Garage Tenancy Policy	Policy	Low	9	Tenancy	Executive Member for Culture, Arts and Housing
Pets Policy	Policy	Low	9	Tenancy	Executive Member for Culture, Arts and Housing
Regeneration Clearance Allocation Policy	Policy	Low	9	Tenancy	Executive Member for Culture, Arts and Housing