

North Yorkshire Council

Report of the Corporate Director of Community Development

4 June 2025

BT Payphone Removals

1.0 PURPOSE OF REPORT

- 1.1 To seek approval of the response to be forwarded to BT (Appendix 4) regarding the relevant May 2025 batch of BT “last at site” payphone removals throughout North Yorkshire.
- 1.2 To seek approval of the evidence and North Yorkshire Council decision to be forwarded to the North York Moors National Park Authority (Appendix 4) regarding the relevant May 2025 batch of BT “last at site” payphone removals within the NYMNP area within North Yorkshire.

2.0 SUMMARY

- 2.1 Under the Universal Service Conditions there is a specific approach that BT must take when proposing the removal of a “last at site” payphone. The purpose of this report is to seek approval of the North Yorkshire Council response to be forwarded directly to BT (Appendix 4) regarding the May 2025 batch of BT “last at site” payphone removals throughout North Yorkshire (outside of the North York Moors National Park area) for the former areas of Craven, Ryedale, Scarborough and Selby. North Yorkshire Council is a consultee on this matter. The final decision whether to remove a “last at site” payphone or not rests with BT.
- 2.2 In early 2025, BT informed North Yorkshire Council that they had placed 90-day notices setting out their intention to remove some “last at site” payphones across the North Yorkshire Council area. The number of payphones subject to this report and seeking approval of the draft North Yorkshire Council decision to be supplied directly to BT is 34.
- 2.3 A further 7 “last at site” payphones within the North Yorkshire Council area will be considered by the North York Moors National Park Authority. These “last at site” payphones are identified and also included in Appendix 4 to seek approval of the responses and evidence to be provided to the National Park for them to respond as the Local Planning Authority. The Yorkshire Dales National Park advised that they would respond to North Yorkshire Council as consultee and provided a response.

- 2.4 The proposed responses set out a summary of the responses received to consultation undertaken by North Yorkshire Council to gather evidence to support or object to the proposed payphone removals. The response also sets out other evidence gathered by the Planning Policy and Place team.
- 2.5 Also identified for information purposes are “last at site” payphones in the former areas of Harrogate and the forthcoming BT consultation for “last at site” payphones in the former areas of Hambleton and Richmond.

3.0 BACKGROUND

Legislation

- 3.1 Under the Communications Act 2003, within North Yorkshire, BT are the designated telephony Universal Service Provider. Under the Universal Service Conditions they are required to ensure the adequate provision, repair and maintenance of public call boxes. There is a specific approach that BT must take when proposing the removal of a “last at site” payphone.

The Payphone and Telephone Box Removal Process

- 3.2 The guidance from Ofcom for the removal of payphones and telephone boxes was updated in June 2022. These changes have been made in response to the migration of telephones to Internet Protocol (IP) technology as the old telephone network will be retired by December 2025. This means that public call boxes will need to be upgraded with new equipment to ensure they still work after this deadline. This change will have a significant effect on the future of public call boxes.
- 3.3 Ofcom have changed the decision-making process to make it easier for BT to remove unused or little used payphones and their telephone boxes but, strengthened the process for those that are still needed. The revised criteria protects “last at a site” payphones and telephone boxes, provides more flexibility on the services provided by public call boxes and ensures that public call boxes continue to work in the event of a power cut.
- 3.4 The “last at a site” payphone and telephone box is defined as greater than 400 metre walking distance from the next nearest PCB (Public Call Box). This is probably the case for most of the payphones and telephone boxes in North Yorkshire.
- 3.5 BT can only remove the “last at a site” payphone where:
- 1) all four mobile network providers have coverage at the site; or
 - 2) it is not located in an area with a high frequency of accidents or suicides; or
 - 3) the payphone has been used to make fewer than 52 calls over the past 12 months (i.e. the equivalent of one call per week) prior to the start of the representation period; or
 - 4) there is no other evidence of a reasonable need for the Public Call Box at the site.

- 3.6 The decision-making process has also been simplified. There is now only one 90day consultation period which starts when BT displays a Notice in the PCB and gives written notice to the Local Authority. The local authority has 90 days in which to undertake consultation, gather evidence and report back to BT their comments, decision and those comments of any respondents. The Local Authority can still propose to object to the removal of a payphone, but it will be for BT to decide whether they remove the payphone and kiosk or not based on their information and that provided by the Local Authority. The decision whether to remove a “last at site” payphone or not rests with BT and is final.
- 3.7 The BT consultation also gives Parish, Town and City Councils the opportunity to adopt a telephone box for another use. BT advises that if any Parish/Town or City Councils wish to register their interest to adopt a kiosk they need to send this request to: payphones@bt.com, as BT would not actively approach them.
- 3.8 The North Yorkshire Council response to BT is required to be provided to BT to meet the deadline posted in the 90-day notices, in line with the Universal Service Requirements and in line with the Ofcom regulations and guidance provided in [Review of the telephony universal service obligation](#).
- 3.9 North Yorkshire Council needs to provide a considered response for each of the identified BT Payphones, whether to support the proposed removal or to object to the proposed removal within the deadline for responses to BT. The final decision rests with BT and is final.

The current 2025 batch of BT “last at site” payphone removals

- 3.10 In early 2025, BT informed North Yorkshire Council that they had placed 90-day notices setting out their intention to remove 58 “last at site” payphones across the North Yorkshire Council area in the former areas of Craven, Harrogate, Ryedale, Scarborough and Selby. A further payphone damaged beyond repair was also identified in the former Ryedale area at Ness. This takes the total to 59 payphones.
- 3.11 However, the “last at site” BT payphones identified by BT for removal in the former Harrogate area of North Yorkshire were considered through the planning application process and responses for the 18 payphones in the former Harrogate area have already been provided to BT to meet the first deadline. BT have now provided their response and their decision for each of these payphones. The Harrogate payphones are not part of this report requiring a decision but are set out in Appendix 1 for completeness and for information. The parishes containing these payphones are included for information purposes only on the map in Appendix 3 which shows the spatial distribution of “last at site” payphones across North Yorkshire.
- 3.12 The number of BT “last at site” payphones identified for removal and subject to current and live 90-day notices across North Yorkshire Council area is 41 and are set out in Appendix 2. However, the North York Moors National Park Authority will be considering the 7 BT “last at site” payphones within their area. This brings the number of payphones subject to this report and seeking approval of the draft decision to be supplied to BT to 34.

- 3.13 For information, BT have recently formally provided North Yorkshire Council with 90-day notices for 25 “last at site” payphones within the former area of Richmond.
- 3.14 In addition, due to an administrative issue, the “last at site” payphones within the former Hambleton area now have an extension to the 90-day notices initially set by BT. This extension is expected to closely align with the forthcoming 90-day notice period for the former Richmond area. Therefore, a future separate report will be prepared for seeking approval of a North Yorkshire Council decision regarding each the “last at site” payphones in the former areas of Hambleton and Richmond. For information purposes only, the parishes in these former areas which contain “last at site” payphones are also identified on the map in Appendix 3 which shows the spatial distribution of “last at site” payphones across North Yorkshire.

Table 1: Number of Payphones to be removed per former District and identified in this report

Former District	Number of Proposed Removals in NYC	Number of Proposed removals to be considered by NYMNPA	BT Consultation Period End Date	NYC response to be sent to BT considered in this report
Craven	7	-	9/6/25	Yes
<i>Hambleton</i>	7	2	-	<i>No</i>
<i>Harrogate</i>	18	-	<i>5/3/25</i>	<i>No</i>
<i>Richmondshire</i>	25	-	-	<i>No</i>
Scarborough	6	4	12/6/25	Yes
Ryedale	25	3	12/6/25	Yes
Selby	3		12/6/25	Yes

4.0 CONSULTATION, EVIDENCE GATHERED, ISSUES AND RESPONSE

Consultation Undertaken

- 4.1 The main purpose of the consultation is to provide evidence back to BT with respect to the 4 criteria set out in para 3.5 above. To aid with the decision-making process, Appendix 3 sets out on a map those parishes containing telephones identified for removal. Those parishes where there is more than one “last at site” payphone to be considered are shown in red. For information only, the payphones within the former Harrogate area are shown on this map, together with those anticipated to be within the former Hambleton area.
- 4.2 North Yorkshire Council contacted the North Yorks Moors National Park Authority (NYMNPA) and the Yorkshire Dales National Park Authority (NDNPA) and the relevant Parish, City or Town Councils within the former areas of Craven, Ryedale, Scarborough and Selby regarding the potential removal of the “last at site” PCBs in their area. The NYMNPA advised that they will respond to BT regarding the “last at site” PCBs in their area, whilst the YDNPA advised that they would respond to North Yorkshire Council with their comments regarding the “last at site” PCBs in their area.

The Council sought information with respect to the 4 criteria set out in para 3.5 as well as whether the Parish, Town or City Council was considering adopting the kiosk for another use.

- 4.3 North Yorkshire Police were also advised of the BT payphones identified for removal for these areas. Responses were specifically sought regarding accident hotspots and any other evidence of a reasonable need for the Public Call Box at the site.
- 4.4 Members of the community provided responses to North Yorkshire Council.

Evidence Gathered and Issues Raised

- 4.5 A summary of the responses received, together with the relevant information gathered to support the Council's decision in line with the 4 criteria set out in para 3.5 is set out in Appendix 4. This includes which kiosks are potentially to be adopted by the community.

1 "all four mobile network providers have coverage at the site"

- 4.6 Poor or no mobile signal is identified for each PCB and settlement using the Ofcom mobile and broadband online checker for each of the 4 mobile providers (set out in Appendix 4). Indoor and outdoor signal as well as voice and data were checked. Providing a settlement consideration is considered to be more realistic and appropriate than just the signal provision at the payphone location. The local community will be aware which mobile service providers have a better-quality signal for their settlement and will purchase mobile service provider contracts appropriately. However, visitors to the region may not be aware of weaker signal areas for different service providers, so if an incident arises that does need emergency or helpline advice, they may not be able to use their own mobile phone.

2 "it is not located in an area with a high frequency of accidents or suicides"

- 4.7 BT provided information regarding the number of calls made to helplines in the past 12 months (set out in Appendix 2). North Yorkshire Police provided information regarding the number of incidents recorded by North Yorkshire Police at the postcode for the PCB in the previous 12 months relating to Road Traffic Collision and Concern for Safety. The Police also provided the number of calls received by North Yorkshire Police from each payphone (set out in Appendix 4).

3 "the payphone has been used to make fewer than 52 calls over the past 12 months (i.e. the equivalent of one call per week) prior to the start of the representation period"

- 4.8 BT provided the number of calls made from each payphone over the past 12 months (set out in Appendix 2).

4 “there is no other evidence of a reasonable need for the Public Call Box at the site”

Heritage and Conservation Concerns

- 4.9 Listed Building status and whether the payphone is within a Conservation Areas were also checked. For those PCBs that are Listed Buildings, unless there is evidence provided to retain the use of PCB, the telephony will be removed by BT, but the kiosk will remain. For those Kiosks that are Listed Buildings, and where the local community has expressed an interest to adopt, the kiosk will be retained and will be reused for an alternative use. However, for those Listed buildings where the community has not expressed an interest to adopt, BT will retain the kiosk, it will remain as a feature in the street scene, but it will be locked by BT.
- 4.10 The only exception to this would be if listed building consent had been granted. Removal of the kiosk in the absence of such consent would constitute a criminal offence. Although the telephony equipment itself will be a modern replacement that is not contemporaneous with the kiosk, in legal terms it still forms part of the listed structure. National Guidance from Historic England in [Consent for Adapting K6 Telephone Kiosks | Historic England](#), sets out that Historic England would normally only consider commenting on a listed building consent application for works to a listed kiosk if it was being proposed for removal, not for lesser works.
- 4.11 This means total loss in NPPF terms (para 214). Therefore, it is for BT to check whether the removal of the telephone equipment would be deemed to affect the character of the kiosk as a building of special architectural or historic interest. If it is deemed that the removal of the equipment will affect the character of the listed structure, listed building consent will be required from the relevant Local Planning Authority.
- 4.12 For those kiosks that are “traditional” red kiosks that are not Listed Buildings, if BT considers that there is insufficient evidence to retain the payphone and the community has not expressed an interest to adopt, they will be removed by BT.

Visitor and outdoor recreation information

- 4.13 The National Parks and the Landscapes for Life within North Yorkshire attract visitors and businesses to the area. There is the potential for increased injury and risk of accident. The YDNPA advise of the motorbike routes through the area as well as the popular hiking trails along geological and geomorphological features in the landscape. The rurality of the area is the attraction.

Other information relevant

- 4.14 Consultation responses included information stating that Newton on Rawcliffe and Appleton le Moors are vulnerable to power cuts and that the continued provision of a phone box may offer resilience once domestic telephones are switched to VOIP. This can be said for many of the villages within North Yorkshire. Other evidence has been provided for other villages which suffer power cuts and where the payphone is seen as essential in an emergency. The cumulative impact of the payphone removals across North Yorkshire is relevant to all payphones.

Previously considered by BT for removal?

- 4.15 Whether the “last at site” payphone has recently been subject to this process is also identified along with any other information provided through the consultation (set out in Appendix 4).

Results Summary

- 4.16 The response from the Parish, City and Town Councils regarding adoption is included within the consideration set out in Appendix 4. Table 2 below summarises the adoption figures by Listed Building and former area for information:

Table 2: Number of Payphones to be removed per former District and identified in the decision to be adopted

Former District	Number of Proposed Removals in NYC	Number of Proposed removals to be considered by NYMNPA	Number of Listed PCBs to be Adopted	Number of Listed PCBs not to be Adopted	Number of non-listed PCBs to be Adopted
Craven	7	-	4	2	1
Scarborough	6	4	2	0	0
Ryedale	25	3	2	4	8
Selby	3		1		1

North Yorkshire Council Response

- 4.17 The response is set out in Appendix 4. North Yorkshire Council objects in the first instance to the removal of each of the “last at site” payphones due to the cumulative impact of the “last at site” payphone removals across North Yorkshire and the relevant evidence provided for each payphone with respect to the 4 criteria set out in para 3.5. The evidence produced and information provided for the retention of the payphones in the Yorkshire Dales National Park as well as comments from North Yorkshire Police, the Parish Councils and members of the community supports this decision.
- 4.18 However, North Yorkshire Council supports those Parish, Town and City Councils that have started the process or have advised North Yorkshire Council that as a last resort, they would be willing to adopt the kiosk for another use should BT consider the evidence and to continue and remove the payphone.
- 4.19 As well as further information and comments received from members of the community and the various Parish, Town and City Councils, information previously raised by North Yorkshire Council regarding the removal of “last at site” payphones is set out once again in the response introduction. This information is applicable for each of the payphones and remains relevant and important. Concerns previously raised include:

- BT's move to Digital Voice - during power outages, unless there is a reliable/useable mobile phone signal then the BT PCB will become the only means of making emergency calls. The various storms over recent months once again proved the vulnerability of many parts of the North Yorkshire area with many villages suffering power cuts.
- Issues around emergency planning and safeguarding:
 - Poor mobile phone coverage and access to networks
 - Power outages cause genuine concern.
 - Safeguarding concerns including domestic violence, self-neglect, suicide and other abuse
 - Ageing population
 - Rural isolation
- North Yorkshire is a very popular visitor destination with large areas of rural landscapes and activities to enjoy. Unfortunately, incidents and accidents needing emergency or helpline advice will happen, and North Yorkshire Council would urge BT to carefully consider the potential impact that removing a "last at site" payphone could have on visitors to the region and the community.

What happens next?

- 4.20 BT will consider the North Yorkshire Council response for each "last at site" payphone together with any further requests received seeking adoption of the kiosk from the community not recorded in this report. BT will publish their decision. The decision by BT is final.

5.0 CONTRIBUTION TO COUNCIL PRIORITIES

- 5.1 The decisions by North Yorkshire Council to object to the "last at site" payphone removals will help the Council to deliver its Corporate Plan Vision to build on North Yorkshire's natural capital, strong local economy and resilient communities, to improve the way local services are delivered and support a good quality of life. The retention of BT payphones across the authority will help to deliver the spatial elements of the Council's ambitions in relation to Place and Environment, Economy, Health and Wellbeing and People.

6.0 ALTERNATIVE OPTIONS CONSIDERED

- 6.1 The Council has a duty to undertake consultation and respond to BT within the 90day deadline in line with the specific approach that BT must take when proposing the removal of a "last at site" payphone set out in the Ofcom guidance. Under the Universal Service Conditions BT are required to ensure the adequate provision, repair and maintenance of public call boxes.

6.2 The alternative option is to not respond to this current “last at site” BT payphone removal. This would not be in the public interest as the community are not informed and as such are not given the opportunity to be involved, respond and potentially adopt a kiosk for another use should BT continue to remove the payphone based on no further evidence provided.

7.0 IMPACT ON OTHER SERVICES/ORGANISATIONS

7.1 The response to BT has involved the input of information from other teams within the Planning Service. The response also involved the gathering of evidence from North Yorkshire Police as well as the relevant Parish, Town and City Councils.

7.2 The decision by BT could have a potential negative impact on the rural communities for the removal of telephony, but can also be seen as positive factor when the kiosk is adopted to another use for the community, such as the site for a defibrillator, new small community/ volunteer library or book exchange, or tourist information point.

8.0 FINANCIAL IMPLICATIONS

8.1 The resources for delivering the response to BT for “last at site” payphone consultation and management of the process have been factored into the Council’s budget for service delivery of the Planning Policy and Place team.

9.0 LEGAL IMPLICATIONS

9.1 The requirement to respond to BT is set out in the Ofcom guidance. Under the Universal Service Conditions BT are required to ensure the adequate provision, repair and maintenance of public call boxes.

9.2 North Yorkshire Council are a consultee. The “last at site” payphones and kiosks are the property of BT. There are no legal implications for North Yorkshire Council.

9.3 Any legal implications regarding the retention of a Kiosk:

- identified as a Listed Building that subsequently has the telephony removed but is not adopted remain with BT.
- Identified for adoption transfer to the community group adopting the kiosk.

10.0 EQUALITIES IMPLICATIONS

10.1 An impact screening assessment has been undertaken (see Appendix 5). The response by North Yorkshire Council raises the following equality concerns along with evidence to support our response.

- Emergency planning and safeguarding:
- Poor mobile phone coverage and access to networks
- Power outages cause genuine concern.
- Safeguarding concerns including domestic violence, self-neglect, suicide and other abuse

- Ageing population
- Rural isolation
- Mobile disability gap. Demographic differences across North Yorkshire, such as where there is a distinct older, disabled or vulnerable population which could be less likely to have a mobile phone.
- Areas of a high visitor population could be more vulnerable as visitors do not have access to a landline or have a mobile phone that cannot be used in each location due to differences in mobile service provision across North Yorkshire. These visitors may also have disabilities.

10.2 The decision whether to remove a “last at site” payphone or not rests with BT.

11.0 CLIMATE CHANGE IMPLICATIONS

11.1 A climate change screening assessment has been undertaken (see Appendix 6). The proposed North Yorkshire Council response to BT includes reference to the use of the BT payphones:

- Adoption to another use by the community
- resilience to adverse weather/climate events through power outages and extreme weather events
- heritage and landscape.
- Many of the BT payphone kiosks are Listed Buildings and some of the BT payphone kiosks are within the setting of a Listed Building. BT have advised that should they make the decision to continue to remove a payphone that:
 - For those Listed building kiosks where the community do not wish to adopt the payphone for another use, the telephony will be removed and the kiosk will be locked. Maintenance of the kiosk remains with BT.
 - For those Listed Building kiosks where the community wish to adopt, the telephony is removed and the kiosk will remain as a feature in the landscape with its new use.
- Some of the BT payphones are traditional red kiosks, but are not Listed Buildings. For these kiosks, the contribution of that payphone kiosk to the landscape is considered in terms of the setting of a Listed Building or a conservation area.

12.0 HUMAN RESOURCES IMPLICATIONS

12.1 Sufficient staffing and resources to undertake this work are in place. A new staff structure for the Planning Policy & Place team is in place and is fully populated.

13.0 ICT IMPLICATIONS

13.1 The consultation and response to BT is reliant on software to support public consultation, to draft responses, to respond to queries, to use GIS for the mapping and a range of service specific monitoring systems for the provision of evidence necessary.

14.0 CONCLUSIONS

14.1 The North Yorkshire Council response to BT regarding the “last at site” payphones (May 2025) is an important opportunity to support the Council's place making and sustainable growth ambitions and to seek to meet the needs of our communities. However, the final decision to retain or remove the payphone and kiosk based on the evidence provided by the community and North Yorkshire Council remains with BT.

15.0 REASONS FOR RECOMMENDATIONS

15.1 To ensure that North Yorkshire Council and its communities provide a timely response to BT for their decision.

16.0 RECOMMENDATIONS

16.1 That the Corporate Director Community Development in consultation with the Executive Member for Open to Business, approve the North Yorkshire Council response on BT payphones May 2025 (attached at Appendix 4) subject to any modifications as discussed in the meeting.

APPENDICES:

- Appendix 1 BT response to the results of consultation on the former Harrogate area “last at site” payphone removals
- Appendix 2 Information supplied by BT
- Appendix 3 Plan showing the parishes containing “last at site” payphones identified by BT for removal
- Appendix 4 Draft North Yorkshire Council response
- Appendix 5 Equality Impact Screening Assessment
- Appendix 6 Climate Change Screening Assessment

BACKGROUND DOCUMENTS:

- North Yorkshire Council (2024) Statement of Community Involvement
- Ofcom (8 June 2022) Review of the Telephony Universal Service Obligation

Nic Harne
Corporate Director of Community Development
County Hall
Northallerton

Report Author – Paula Craddock, Planning Policy and Place Officer (CG)

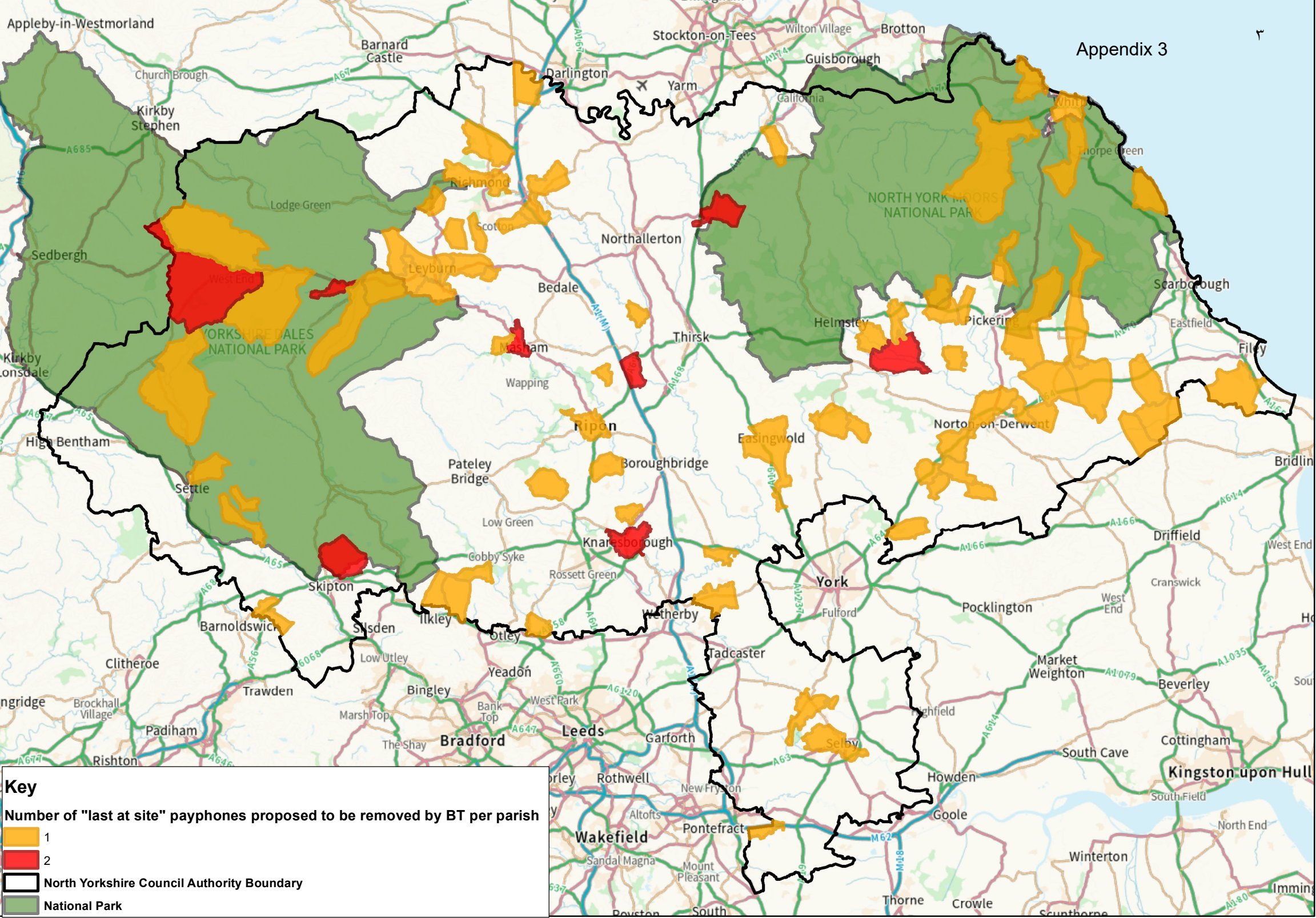
Note: Members are invited to contact the author in advance of the meeting with any detailed queries or questions.

Appendix 1 - BT response to the results of consultation on the former Harrogate area "last at site" payphone removals

Call box ID	Address	Post Code	Relevant Public Body	Removal proposal sent	Representation period ends	Mobile Coverage EE	Mobile coverage Three	Mobile Coverage O2	Mobile Coverage Vodafone	Mobile Coverage OK?	Total calls (last 12 months)	Helpline calls (last 12 months)	High frequency accident location	High frequency suicide location	BT Evidence of other reasonable need	BT Response Removal decision outcome (following 90 day proposal for removal)	BT Response Possible Adoption going through with either Parish Council, Registered Charity or Private land owner
1132842494	PCO PCO1 THE GREEN LEATHLEY OTLEY	LS21 2LD	Harrogate District (B)	02/02/2025	05/03/2025	3	3	3	3	YES	6	0	No	No	No	Remove telephony	None
1423330518	PCO 1 CHURCH STREET KIRK HAMMERTON YORK	YO26 8DD	Harrogate District (B)	02/02/2025	05/03/2025	3	3	4	3	YES	13	0	No	No	No	Remove telephony	None
1423340219	PCO PCO1 FARNHAM KNARESBOROUGH	HG5 9JD	Harrogate District (B)	02/02/2025	05/03/2025	3	3	4	3	YES	0	0	No	No	No	Remove telephony	Farnham Parish Council
1423358687	PCO PCO1 MAIN STREET BICKERTON WETHERBY	LS22 5ER	Harrogate District (B)	02/02/2025	05/03/2025	3	3	3	3	YES	2	0	No	No	No	Remove	None
1423770108	PCO PCO1 BISHOP THORNTON HARROGATE	HG3 3JW	Harrogate District (B)	02/02/2025	05/03/2025	4	3	3	3	YES	1	0	No	No	No	Remove	None
1423862221	PCO PCO1 MARKET PLACE KNARESBOROUGH	HG5 8AG	Harrogate District (B)	02/02/2025	05/03/2025	4	4	4	4	YES	48	2	No	No	No	Remove telephony	None
1423862496	O/S NO 57 PCO1 WETHERBY ROAD KNARESBOROUGH	HG5 8LH	Harrogate District (B)	02/02/2025	05/03/2025	4	4	4	3	YES	26	0	No	No	No	Remove	None
1765602111	JCN LARK LANE PCO1 CLOTHERHOLME ROAD RIPON	HG4 2DQ	Harrogate District (B)	02/02/2025	05/03/2025	3	3	3	3	YES	27	0	No	No	No	Remove - emergency recovered on 22/4/2025	None
1765640216	PCO PCO1 BALDERSBY-ST-JAMES THIRSK	YO7 4PT	Harrogate District (B)	02/02/2025	05/03/2025	4	3	4	3	YES	0	0	No	No	No	Remove telephony	Baldersby & Baldersby St James Parish Council
1765640304	PCO PCO1 WATH RIPON	HG4 5ET	Harrogate District (B)	02/02/2025	05/03/2025	3	3	3	3	YES	0	0	No	No	No	Retain	None
1765640350	PCO PCO1 BALDERSBY THIRSK	YO7 4PP	Harrogate District (B)	02/02/2025	05/03/2025	3	3	4	3	YES	0	0	No	No	No	Remove telephony	None
1765677411	PCO PCO1 HARROGATE ROAD BISHOP MONKTON HARROGATE	HG3 3QD	Harrogate District (B)	02/02/2025	05/03/2025	3	4	4	3	YES	2	0	No	No	No	Remove	None
1765689215	PCO PCO1 WARTHARMARKE RIPON	HG4 4JR	Harrogate District (B)	02/02/2025	05/03/2025	3	3	4	3	YES	0	0	No	No	No	Remove	None
1765689287	PCO PCO1 MARKET PLACE MASHAM RIPON	HG4 4DZ	Harrogate District (B)	02/02/2025	05/03/2025	3	3	4	4	YES	50	0	No	No	No	Retain	None
1765689411	PCO PCO1 PCO1 FEARBY RIPON	HG4 4NG	Harrogate District (B)	02/02/2025	05/03/2025	3	3	4	3	YES	29	0	No	No	No	Remove telephony	Fearby, Healey and District Parish Council
1943607421	JCN OF/DENTON CROSS ROAD PCO1 SMITHY LANE DENTON ILKLEY	LS29 0HJ	Harrogate District (B)	02/02/2025	05/03/2025	3	3	3	3	YES	4	0	No	No	No	Remove telephony	None
1943607470	PCO PCO1 HUNGER HILL MIDDLETON ILKLEY	LS29 0DP	Harrogate District (B)	02/02/2025	05/03/2025	3	3	4	3	YES	0	0	No	No	No	Remove	None
1943880298	O/S TIMBLE INN PCO1 TIMBLE OTLEY	LS21 2NN	Harrogate District (B)	02/02/2025	05/03/2025	3	3	3	3	YES	10	0	No	No	No	Remove telephony	None

Appendix 2 Information supplied by BT

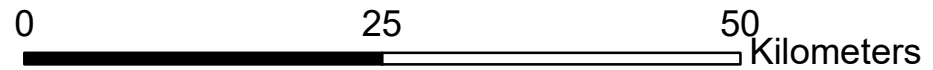
Ref.	Call box ID	Address	Post Code	Relevant Public Body	Removal proposal sent	Representation period ends	Mobile coverage				Mobile Coverage OK?	Total calls (last 12 months)	Helpline calls (last 12 months)	High frequency accident location	High frequency suicide location	BT Evidence of other reasonable need
							EE	Three	O2	Vodafone						
1	1282843456	OPPOSITE ROSE COTTAGE PCO1 THORNTON	BD23 3TJ	Craven District	03/11/2025	06/09/2025	4	4	4	3	YES	0	0	No	No	No
2	1729822583	PCO 1 THE GREEN LANGCLIFFE SETTLE	BD24 9NN	Craven District	03/11/2025	06/09/2025	3	4	4	3	YES	8	0	No	No	No
3	1729830233	PCO PCO1 CHAPEL GATE KIRKBY MALHAM	BD23 4BY	Craven District	03/11/2025	06/09/2025	4	3	4	4	YES	1	0	No	No	No
4	1729830397	VILLAGE GREEN PCO1 AIRTON SKIPTON	BD23 4BA	Craven District	03/11/2025	06/09/2025	3	3	4	3	YES	3	0	No	No	No
5	1729860201	PCO PCO1 CAR PARK MAIN ROAD HORTON	BD24 0HF	Craven District	03/11/2025	06/09/2025	4	3	3	3	YES	30	0	No	No	No
6	1756792064	PCO PCO1 ELM TREE SQUARE EMBAY SKIPTON	BD23 6RA	Craven District	03/11/2025	06/09/2025	3	3	4	3	YES	13	4	No	No	No
7	1756794559	PCO PCO1 MASONS ARMS CAR PARK BARBARA	BD23 6SN	Craven District	03/11/2025	06/09/2025	4	3	4	3	YES	0	0	No	No	No
1	01439748209	Ness Nunnington York	YO62 5XE	Ryedale District	22/01/2025	27/04/2025	3	3	3	3	YES	0	0	0	0	0
1	01377267259	PCO PCO1 BUTTERWICK MALTON	YO17 8HF	Ryedale District	14/03/2025	12/06/2025	4	3	4	3	YES	0	0	No	No	No
2	01439748201	PCO PCO1 LOW STREET NUNNINGTON YORK	YO62 5UR	Ryedale District	14/03/2025	12/06/2025	3	3	4	3	YES	10	0	No	No	No
3	01439770440	PCO PCO1 MAIN STREET HAROME YORK	YO62 5JF	Ryedale District	14/03/2025	12/06/2025	3	3	3	3	YES	2	0	No	No	No
4	01653618211	PCO PCO1 WHITWELL YORK	YO60 7JJ	Ryedale District	14/03/2025	12/06/2025	4	3	3	4	YES	3	0	No	No	No
5	01653618216	PCO PCO1 CRAMBE YORK	YO60 7JR	Ryedale District	14/03/2025	12/06/2025	4	3	3	4	YES	28	0	No	No	No
6	01653618450	PCO PCO1 WESTOW YORK	YO60 7LW	Ryedale District	14/03/2025	12/06/2025	3	3	4	3	YES	0	0	No	No	No
7	01653618470	PCO PCO1 WELBURN YORK	YO60 7DX	Ryedale District	14/03/2025	12/06/2025	3	3	3	3	YES	3	0	No	No	No
8	01653658316	PCO PCO1 LEAVENING MALTON	YO17 9ST	Ryedale District	14/03/2025	12/06/2025	3	3	3	3	YES	27	0	No	No	No
9	01653668234	PCO PCO1 GREAT BARUGH MALTON	YO17 6UZ	Ryedale District	14/03/2025	12/06/2025	3	3	4	3	YES	0	0	No	No	No
10	01653692118	PCO PCO1 TOWN STREET OLD MALTON MALTON	YO17 7HD	Ryedale District	14/03/2025	12/06/2025	3	3	4	3	YES	0	0	No	No	No
11	01653692449	PCO PCO1 HUTTONS AMBO YORK	YO60 7HJ	Ryedale District	14/03/2025	12/06/2025	3	3	3	3	YES	1	0	No	No	No
12	01751417409	PCO PCO1 APPLETON-LE-MOORS YORK	YO62 6TE	Ryedale District	14/03/2025	12/06/2025	3	3	4	3	YES	1	0	No	No	No
13	01751431225	PCO PCO1 MAIN STREET SINNINGTON YORK	YO62 6SQ	Ryedale District	14/03/2025	12/06/2025	4	4	4	4	YES	31	0	No	No	No
14	01751472138	PCO PCO1 WRELTON PICKERING	YO18 8PF	Ryedale District	14/03/2025	12/06/2025	3	3	3	3	YES	3	3	No	No	No
15	01751473291	PCO PCO1 NEWTON-ON-RAWCLIFFE PICKERING	YO18 8QA	Ryedale District	14/03/2025	12/06/2025	3	3	4	3	YES	0	0	No	No	No
16	01751474296	PCO PCO1 THE SQUARE THORNTON-LE-DALE	YO18 7RN	Ryedale District	14/03/2025	12/06/2025	3	4	4	3	YES	29	0	No	No	No
17	01904468211	TELEPHONE BOX PCO1 SAND HUTTON YORK	YO41 1LB	Ryedale District	14/03/2025	12/06/2025	3	3	3	3	YES	4	1	No	No	No
18	01944710277	PCO PCO1 MAIN STREET POTTER BROMPTON	YO12 4PE	Ryedale District	14/03/2025	12/06/2025	3	3	4	3	YES	0	0	No	No	No
19	01944728211	PCO PCO1 CROSS ROADS YEDINGHAM MALTON	YO17 8SP	Ryedale District	14/03/2025	12/06/2025	3	3	4	3	YES	4	0	No	No	No
20	01944728311	PCO PCO1 WEST HESLERTON MALTON	YO17 8RQ	Ryedale District	14/03/2025	12/06/2025	3	3	4	3	YES	1	0	No	No	No
21	01944738271	PCO PCO1 PCO1 WEAVERTHORPE MALTON	YO17 8HD	Ryedale District	14/03/2025	12/06/2025	3	3	4	3	YES	29	0	No	No	No
22	01944758211	PCO PCO1 SCAGGLETHORPE MALTON	YO17 8DU	Ryedale District	14/03/2025	12/06/2025	3	3	3	3	YES	0	0	No	No	No
23	01944758411	NR ST MARTINS CHURCH PCO1 SCAMPSTON	YO17 8NG	Ryedale District	14/03/2025	12/06/2025	3	3	4	4	YES	0	0	No	No	No
24	01944758593	RILLINGTON CROSSROADS PCO1 THE OUTPOST	YO17 8LT	Ryedale District	14/03/2025	12/06/2025	3	3	4	3	YES	1	0	No	No	No
1	01723870512	JUNCTION WITH CHURCH ROAD PCO1 RAISING	YO13 0NA	Scarborough District (B)	14/03/2025	12/06/2025	4	3	3	4	YES	27	0	No	No	No
2	01723890497	PCO PCO1 CASTLE HILL HUNMANBY FILEY	YO14 0JX	Scarborough District (B)	14/03/2025	12/06/2025	3	3	4	4	YES	33	0	No	No	No
3	01947602176	O/S MANOR HOUSE FARM PCO1 SNEATON	YO22 5HP	Scarborough District (B)	14/03/2025	12/06/2025	3	4	4	4	YES	1	0	No	No	No
4	01947810308	O/S CHURCH PCO1 LITTLEBECK WHITBY	YO22 5EY	Scarborough District (B)	14/03/2025	12/06/2025	3	3	4	3	YES	9	0	No	No	No
5	01947893575	OPP DUNSLEY LANE BT PAYPHONE PCO1 SNEATON	YO21 3SN	Scarborough District (B)	14/03/2025	12/06/2025	0	0	0	0	NO	9	1	No	No	No
6	01947895252	PCO PCO1 EGTON BRIDGE WHITBY	YO21 1UX	Scarborough District (B)	14/03/2025	12/06/2025	3	4	4	4	YES	9	5	No	No	No
1	01757268220	PCO PCO1 WISTOWGATE CAWOOD SELBY	YO8 3SH	Selby District	14/03/2025	12/06/2025	3	4	3	3	YES	8	1	No	No	No
2	01757702204	JNC.CHARLES STREET&BONDGATE PCO1 CROFT	YO8 4RT	Selby District	14/03/2025	12/06/2025	3	3	3	3	YES	34	0	No	No	No
3	01977673391	O/S 37 CROFT LEA PCO1 WRIGHTS LANE CROFT	WF11 0AS	Selby District	14/03/2025	12/06/2025	3	3	3	3	YES	4	0	No	No	No



Key

Number of "last at site" payphones proposed to be removed by BT per parish

- 1
- 2
- North Yorkshire Council Authority Boundary
- National Park



Draft Response to BT – Proposed response to BT from NYC - May 2025

- 1.1 The North Yorkshire Council area also includes areas of the North York Moors National Park Authority (NYMNPA) and the Yorkshire Dales National Park Authority (YDNPA). These are national landscapes and popular visitor destinations for outdoor recreational activities that could lead to accidents. The “last at site” PCBs in the NYMNPA are identified by grey shading in the table below and the North Yorkshire Council evidence and response is to be forwarded to the NYMNPA for them to respond. The YDNPA responded as a consultee to North Yorkshire Council. The relevant “last at site” PCBs in their area are identified and their concerns are included in this response.
- 1.2 North Yorkshire Council consider that there is evidence to retain all the payphones in the authority area that BT have identified for removal. One of the major concerns for North Yorkshire Council is BT’s move to Digital Voice which then means that during power outages, unless there is a reliable/useable mobile phone signal then the BT Red Kiosk will become the only means of making emergency calls. The various storms over recent months once again proved the vulnerability of many parts of the North Yorkshire area with many villages suffering power cuts. The Yorkshire Dales National Park Authority reinforce this view and added that for the 5 “last at site” PCBs in their area (Langcliffe, Kirkby Malham, Airton, Horton in Ribblesdale and Embsay) the “likely” outdoor voice service is not guaranteed, and may especially be the case during adverse weather conditions where signal is disrupted by power outages or storm conditions, which is the time that an alternative phone service is most likely to be needed. Mobile telephone infrastructure in the National Park (and in most of rural North Yorkshire) is often situated in exposed and remote locations that make disruptions to service more likely and more difficult to resolve. Mobile phone ownership is not yet universal and those without a mobile alternative are often some of the more vulnerable members of society, including the elderly, with the National Park having a much older age-profile than the national average. In a medical emergency, defibrillators could prove life-saving and it is understood that these units require an access code to be obtained from a call handler in order to gain access. The availability of a fixed-line public telephone service could be vital in such a scenario and it is noted that defibrillator units are located in very close proximity to all of the kiosks proposed for removal. This is applicable for most of North Yorkshire.
- 1.3 North Yorkshire Council also has concerns regarding issues around emergency planning and safeguarding and the cumulative impacts of removing “last at site” payphones:

- Poor mobile phone coverage and access to networks
- Power outages cause genuine concern.
- Safeguarding concerns including domestic violence, self-neglect, suicide and other abuse
- Ageing population
- Rural isolation
- Mobile disability gap. Demographic differences across North Yorkshire, such as where there is a distinct older, disabled or vulnerable population which could be less likely to have a mobile phone.
- Areas of a high visitor population could be more vulnerable as visitors do not have access to a landline or have a mobile phone that cannot be used in each location due to differences in mobile service provision across North Yorkshire. These visitors may also have disabilities.

1.4 North Yorkshire is a very popular visitor destination with large areas of rural landscapes and activities to enjoy. Unfortunately, incidents and accidents needing emergency or helpline advice will happen, and North Yorkshire Council would urge BT to carefully consider the potential impact that removing a “last at site” payphone could have on visitors to the region and the community. The local community will be aware which mobile service providers have a better-quality signal for their settlement and will purchase mobile service provider contracts appropriately. Visitors to the region may not be aware of weaker signal areas for different service providers, so if an incident arises that does need emergency or helpline advice, they may not be able to use their own mobile phone.

1.5 BT will need to check whether the removal of the telephone equipment would be deemed to affect the character of the kiosk as a building of special architectural or historic interest. If it is deemed that the removal of the equipment will affect the character of the listed structure, listed building consent will be required from the relevant Local Planning Authority.

1.6 Comments from members of the community as well as those from Criddling Stubbs Parish Council who conducted a survey of residents regarding the proposed removal of the payphone in Criddling Stubbs by BT are summarised and set out as follows, but they can equally be applied to all the other payphones across North Yorkshire:

- This telephone ensures that reliable emergency communication is available to those who may be vulnerable and experiencing personal tragedy.
- For victims of domestic violence or those requiring any other form of support (eg mental health) the phone box provides a way to contact support without being overheard.
- For those travelling through the village, if they broke down and couldn't contact help because their phone was dead and due to the phone signal in the area is so patchy/poor, they can contact help.
- The phone signal in the area is incredibly unreliable and the phone box provides a reliable means of contact, particularly as more and more people no longer have a landline phone.
- Removing the phone box will increase isolation of the residents as other services and infrastructure have already been removed from the rural area.

- Social isolation is recognised as a real problem in rural areas. Farming is a demanding profession with a higher risk of suicide and our village (Wrelton) has been at the centre of an animal control order and cull imposed by authority within the last month.
- Not all homes or accommodations have landlines, or support the privacy that may be necessary to allow a critical call to be made. The telephone service in this box provides a safety net: it may not be used frequently, but the ability to connect a timely call when needed can be essential and make all the difference.
- In the same way that a defibrillator is supported by our community to prevent catastrophic consequences for rare events of serious physical illness, the minimal access to assistance via this telephone provides directly comparable support in the event of a mental health crisis. The red phone box is important historically and culturally to both the local village and nationally.
- The red phone box features in village art and traditions (Criddling Stubbs). This past Easter, it was included in the Easter Egg Hunt for the children in the village.
- The village will fight for the payphone service (Criddling Stubbs).
- The safety and security of residents is a primary concern of the Parish Council. The Parish Council will only consider alternative uses when the mobile phone signal is good and the landline is no longer required.

1.7 In addition to the above which is evidence to meet test 4 of the “last at a site” tests for all of the payphones, the following table sets out an officer recommendation for North Yorkshire Council’s response to each payphone removal in terms of meeting or not the tests for “last at a site” payphone:

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
1	Opposite Rose Cottage Pco1 Thornton In Craven Skipton	Craven	Indoor mobile - Poor or no signal for voice (1) and data (4)	0	0	<ul style="list-style-type: none"> • Grade II Listed • Under no circumstances should the kiosk be removed unless 	yes	Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, heritage and conservation concerns and the cumulative impact of payphone removals.

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> Heritage information Listed Building Conservation Area YDNP information Tourism / Visitor information Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
	1282843456		Outdoor mobile for voice and data – No issues			<p>Listed Building Consent has been granted for its removal.</p> <ul style="list-style-type: none"> within the Thornton In Craven Conservation Area. The Parish Council have advised that they have started the process to adopt the kiosk from BT 		<p>However, should BT consider to continue to remove the payphone, NYC support the Parish Council to adopt the kiosk for another use.</p> <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal The kiosk is a Listed Building and within a conservation area. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. The Parish Council have advised that they wish to adopt the payphone
2	Pco 1 The Green Langcliffe Settle 1729822583	Craven	<p>Indoor mobile - Poor or no signal for voice (1) and data (2)</p> <p>Outdoor mobile for voice and data – No issues</p>	0	0	<ul style="list-style-type: none"> Grade II Listed Under no circumstances should the kiosk be removed unless Listed Building Consent has been 	no	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, heritage and conservation concerns and the cumulative impact of payphone removals.</p> <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						<p>granted for its removal.</p> <ul style="list-style-type: none"> • within the Langcliffe Conservation Area. • Within the YDNPA • Langcliffe and Horton are close to the B6479, a very popular motorbike route that links with other routes through the Yorkshire Dales including the B6255. Crashmap data shows numerous serious and fatal crashes along these roads. • The Parish Council have advised that 		<ul style="list-style-type: none"> • The kiosk is a Listed Building and within a conservation area. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. • The YDNPA have advised of the popular motorbike route B6479 and B6255 and crashmap data, which could result in emergency calls • The Parish Council have advised that they do not wish to adopt the payphone

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						they do not wish to adopt the kiosk		
3	Pco Pco1 Chapel Gate Kirkby Malham Skipton 1729830233	Craven	Indoor mobile - Poor or no signal for voice (1) and data (1) Outdoor mobile for voice and data – No issues	0	0	<ul style="list-style-type: none"> • Grade II Listed. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. • Within the YDNPA • Kirkby Malham and Airton are located in Malhamdale, a very popular visitor location within the National Park featuring Malham Cove and Gordale Scar and numerous well-used walking routes. 	Yes – but only if BT continue with decision to remove	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement and heritage and conservation concerns and the cumulative impact of payphone removals. However, should BT consider to continue to remove the payphone, NYC support the Parish Council to adopt the kiosk for another use.</p> <ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal • The kiosk is a Listed Building. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. • The YDNPA advise that the PCB is in a popular visitor destination area and is well-used for walking routes • The Parish Council have advised that they wish to adopt the payphone

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						<ul style="list-style-type: none"> • NYC has been advised that the Mobile phone coverage is not good and there is no coverage from all 4 providers. • There could be issues with access to emergency services • Analogue phones can be used in power cuts. Many residents retain an analogue phone for this purpose, assuming the PCB will remain on an analogue line? • The Parish Council have advised that they wish to try 		but only should BT continue to remove the payphone

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> Heritage information Listed Building Conservation Area YDNP information Tourism / Visitor information Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						and retain the payphone boxes in Kirkby Malham and Malham. These perform an invaluable safety net within the community.		
4	Village Green Pco1 Airton Skipton 1729830397	Craven	Indoor mobile - Poor or no signal for voice (2) and data (2) Outdoor mobile for voice and data – No issues	0	0	<ul style="list-style-type: none"> Grade II Listed. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. Within the YDNPA Kirkby Malham and Airton are located in Malhamdale, a very popular visitor location within the 	no	Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement and heritage and conservation concerns and the cumulative impact of payphone removals. <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal The kiosk is a Listed Building Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. The YDNPA advise that the PCB is in a popular visitor destination area and is well-used for walking routes

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						Yorkshire Dales National Park featuring Malham Cove and Gordale Scar and numerous well-used walking routes. <ul style="list-style-type: none"> • NYC has been advised that the PC is concerned about the potential removal. Mobile phone coverage is not good and there is no coverage from all 4 providers. • There could be issues with access to emergency services • Analogue phones can be used in power cuts. Many 		<ul style="list-style-type: none"> • The Parish Council have advised that they do not wish to adopt the payphone

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						<p>residents retain an analogue phone for this purpose, assuming the PCB will remain on an analogue line?</p> <ul style="list-style-type: none"> • The PCB is next to the defibrillator, the case of a lack of mobile phone signal, the PCB can be used for 999 calls. • The Parish Council has advised that there is poor mobile signal in the village, an aging population and in the event of a power cut which would mean the internet and wifi 		

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> Heritage information Listed Building Conservation Area YDNP information Tourism / Visitor information Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
			Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data					
						would be down, residents would rely on the PCB <ul style="list-style-type: none"> The kiosk is part of the street scene in the village 		
5	Pco Pco1 Car Park Main Road Horton-In-Ribblesdale Settle 1729860201	Craven	Indoor mobile - Poor or no signal for voice (1) and data (2) Outdoor mobile for voice and data – No issues	0	5	<ul style="list-style-type: none"> Traditional K6 Phone box. Within the YDNPA Langcliffe and Horton are close to the B6479, a very popular motorbike route that links with other routes through the Yorkshire Dales including the B6255. Crashmap data shows numerous serious and fatal crashes along these roads. 	Yes – but only if BT decide to continue to remove	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, the number of calls received by NY Police from this payphone which may have saved a life / lives and the cumulative impact of payphone removals.</p> <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal North Yorkshire Police have advised of 5 calls from the payphone being received by NY Police in the past 12 months. The YDNPA have advised of the popular motorbike route B6479 and B6255 and crashmap data, as well as the popular Three Peaks circuit

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						<ul style="list-style-type: none"> • Horton in Ribblesdale is a hub for a number of significant outdoor recreational and competitive events, often associated with the Three Peaks circuit, that attract thousands of participants. The YDNPA car park, together with parking in fields nearby, is a focal point for many of these events, so the case for retaining the call box facility in this location is particularly strong (and it is noted that 		<p>nearby and other competitive events which could result in emergency calls</p> <ul style="list-style-type: none"> • The Parish Council have advised that they only wish to adopt the payphone should BT decide it is to be removed

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						<p>in previous years the call volumes from this kiosk comfortably exceeded the 52 minimum).</p> <ul style="list-style-type: none"> • The Parish Council request that the call box is retained for public telephone use. • The Parish Council added that more than 50 calls went through the call box linked to people completing the Yorkshire Three Peaks and that there is not coverage of the four main mobile phone links 		

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
6	Pco Pco1 Elm Tree Square Embsay Skipton 1756792064	Craven	Indoor mobile - Poor or no signal for data (2) Indoor mobile for voice – No issues Outdoor mobile for voice and data – No issues	0	9	<ul style="list-style-type: none"> • Grade II Listed. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. • within the Embsay Conservation Area. • Within the YDNPA • Embsay is a popular location for walks up to Embsay and Eastby Craggs and Embsay Reservoir. • The Parish Council have advised that they wish to adopt the kiosk 	yes	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, the number of calls received by NY Police and a helpline from this payphone which may have saved a life / lives, and heritage and conservation concerns and the cumulative impact of payphone removals. However, should BT consider to continue to remove the payphone, NYC support the Parish Council to adopt the kiosk for another use.</p> <ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal • North Yorkshire Police have advised of 9 calls from the payphone being received by NY Police in the past 12 months. • BT information shows that the payphone has been used to make 4 calls to helplines in the last 12 months • The YDNPA advise that the area is popular for walking trails

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
								<ul style="list-style-type: none"> • The kiosk is a Listed Building and within a conservation area. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. • The Parish Council have advised that they wish to adopt the payphone
7	Pco Pco1 Masons Arms Car Park Barden Road Eastby Skipton 1756794559	Craven	Indoor mobile - Poor or no signal for voice (1) and data (1) Outdoor mobile for voice and data – No issues	0	0	<ul style="list-style-type: none"> • Grade II Listed. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. • Within the Eastby Conservation Area. • The Parish Council have advised that they wish to adopt the kiosk 	yes	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement and heritage and conservation concerns and the cumulative impact of payphone removals. However, should BT consider to continue to remove the payphone, NYC support the Parish Council to adopt the kiosk for another use.</p> <ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal • The kiosk is a Listed Building and within a conservation area. Under no circumstances should the kiosk be removed unless Listed Building

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> Heritage information Listed Building Conservation Area YDNP information Tourism / Visitor information Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
								<p>Consent has been granted for its removal.</p> <ul style="list-style-type: none"> The Parish Council have advised that they wish to adopt the payphone
8	Pco Pco1 Butterwick Malton 01377267259	Ryedale	<p>Indoor mobile - Poor or no signal for voice (2) and data (2)</p> <p>Outdoor mobile for voice and data – No issues</p>	0	0	<ul style="list-style-type: none"> traditional K6 box North Yorkshire Council has previously objected to the removal of this payphone due to: the pcb being located next to a red, pole mounted post box on the village green adjacent to the Lord's River part of the Gypsy Race in the Great Wolds Valley. It is also near to the crossroads of the Scarborough to 	yes	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement and the potential for accidents at the crossroads due to increased tourism and the cumulative impact of payphone removals. However, should BT consider to continue to remove the payphone, NYC support the Parish Council to adopt the kiosk for another use.</p> <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal The payphone is located in an area for potential accidents on the crossroads from increased tourism The Parish Council have advised that they wish to adopt the payphone

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						<p>Driffield and Bridlington to Malton routes over the Yorkshire Wolds. The telephone box and its setting form part of the distinctive features of this small Yorkshire Wolds village. Tourism, especially cycling and walking is increasing in this part of the authority as people discover the Yorkshire Wolds distinctive landscape.</p>		

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> Heritage information Listed Building Conservation Area YDNP information Tourism / Visitor information Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
9	Pco Pco1 Low Street Nunnington York 01439748201	Ryedale	Indoor mobile - Poor or no signal for voice (2) and data (4) Outdoor mobile for voice and data – No issues	0	0	<ul style="list-style-type: none"> Grade II listed. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. within the Nunnington conservation area. The Parish Council have advised that they wish to adopt the kiosk to use it as a communal book swap bookcase 	yes	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement and heritage and conservation concerns and the cumulative impact of payphone removals. However, should BT consider to continue to remove the payphone, NYC support the Parish Council to adopt the kiosk for another use.</p> <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal The kiosk is a Listed Building and within a conservation area. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. The Parish Council have advised that they wish to adopt the payphone
10	Pco Pco1 Main Street Harome York	Ryedale	Indoor mobile - Poor or no signal for voice (2) and data (3)	0	1	<ul style="list-style-type: none"> traditional K6 box Within the Harome conservation area. 	no	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, the number of calls received by NY Police from</p>

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
	01439770440		Outdoor mobile for voice and data – No issues			<ul style="list-style-type: none"> • The Parish Council have advised that they object to the removal of the payphone due to: • Some members of the community require an Epipen - this they carry but should a passer by need to assist them it is not guaranteed that the assistant will have access to a suitable mobile device - the signal not being available on all devices. • it is not a mandatory requirement to carry a mobile phone and 		<p>this payphone which may have saved a life / lives, heritage and conservation concerns and the cumulative impact of payphone removals.</p> <ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal • North Yorkshire Police have advised of 1 call from the payphone being received by NY Police in the past 12 months. • The kiosk is within a conservation area. • The Parish Council have not advised that they wish to adopt the payphone or not, but that they object to the removal

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						therefore children, the elderly and those who are not in an economically stable situation may not have a mobile and could be without communication (eg school bus arrival - where is parent pick up) <ul style="list-style-type: none"> • provides back up in times of communication requirement eg Storm Darragh when houses are without access to communication. 		
11	Pco Pco1 Whitwell York 01653618211	Ryedale	Indoor mobile - Poor or no signal for voice (1) and data (2)	0	5	<ul style="list-style-type: none"> • traditional K6 box 		Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, the

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
			Outdoor mobile for voice and data – No issues					<p>number of calls received by NY Police from this payphone which may have saved a life / lives and the cumulative impact of payphone removals.</p> <ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal • North Yorkshire Police have advised of 5 calls from the payphone being received by NY Police in the past 12 months. • The Parish Council have not advised that they wish to adopt the payphone or not
12	Pco Pco1 Crambe York 01653618216	Ryedale	Indoor mobile - Poor or no signal for voice (2) and data (2) Outdoor mobile for voice and data – No issues	0	0	<ul style="list-style-type: none"> • Grade II listed. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. 		<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement and heritage and conservation concerns and the cumulative impact of payphone removals.</p> <ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal • The kiosk is a Listed Building. Under no circumstances should the kiosk be removed unless Listed Building

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								<p>Consent has been granted for its removal.</p> <ul style="list-style-type: none"> The Parish Council have not advised that they wish to adopt the payphone or not
13	Pco Pco1 Westow York 01653618450	Ryedale	<p>Indoor mobile - Poor or no signal for voice (4) and data (4)</p> <p>Outdoor mobile for voice and data – No issues</p>	0	0	<ul style="list-style-type: none"> Grade II listed. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. within the conservation area The Parish Council have advised that they do not want the phone box removing, it is a Listed building, but 	yes	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement and heritage and conservation concerns and the cumulative impact of payphone removals. However, should BT consider to continue to remove the payphone, NYC support the Parish Council to adopt the kiosk for another use.</p> <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal The kiosk is a Listed Building and within a conservation area. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal.

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> Heritage information Listed Building Conservation Area YDNP information Tourism / Visitor information Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						they are minded to adopt the kiosk.		<ul style="list-style-type: none"> The Parish Council have advised that they wish to adopt the payphone
14	Pco Pco1 Welburn York 01653618470	Ryedale	Indoor mobile - Poor or no signal for voice (4) and data (2) Outdoor mobile for voice and data – No issues	0	0	<ul style="list-style-type: none"> Grade II listed. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. within the conservation area 	no	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement and heritage and conservation concerns and the cumulative impact of payphone removals.</p> <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal The kiosk is a Listed Building and within a conservation area. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. The Parish Council have advised that they do not wish to adopt the payphone
15	Pco Pco1 Leavening Malton 01653658316	Ryedale	Indoor mobile - Poor or no signal for voice (1) and data (3)	0	1	<ul style="list-style-type: none"> traditional K6 box The Parish Council have advised that they seek retention 	Yes – but only if BT continue with decision	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, the number of calls received by NY Police from this payphone which may have saved a life</p>

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
			Outdoor mobile for voice and data – No issues			of the payphone due to: <ul style="list-style-type: none"> • Poor mobile coverage - many reported problems with blind spots in our rural location, which can, in emergency situations, cause problems and are intermittent. • access to the phone box and nearby situated Defibrillator has potentially been essential to ensuring speedy responses from emergency services. We note the unfortunate 	to remove	/ lives and the cumulative impact of payphone removals. However, should BT consider to continue to remove the payphone, NYC support the Parish Council to adopt the kiosk for another use. <ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal • North Yorkshire Police have advised of 1 call from the payphone being received by NY Police in the past 12 months. • The parish Council have advised of cases of accidents in the village. • The Parish Council have advised that they only wish to adopt the payphone in the event of no evidence to retain in use as a payphone

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						occasional incidents which have involved fatalities or emergency incidents in the local area. Due to our remote location, we believe taking away the safeguard of access to a phone box for emergency calls is a major issue for our isolated rural communities. We have a handful of emergency situations locally each year and in urgent cases the Great North Air Ambulance has had		

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						<p>to be brought to ensure a speedy and timely response to ensure critical care for patients.</p> <ul style="list-style-type: none"> • the area in widely accessed by visitors to our local pub, walkers and is on a main cycle route (National Cycle Network Route 167) with frequent access to Leavening by visitors who often stop at the village communal spot outside the phone box. Again, the safeguard of access to a phone box is 		

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						one of the few amenities that our small village offers.		
16	Pco Pco1 Great Barugh Malton 01653668234	Ryedale	Indoor mobile - Poor or no signal for voice (2) and data (3) Outdoor mobile for voice and data – No issues	0	0	<ul style="list-style-type: none"> traditional K6 The Parish Council have advised that they are unable to take on the adoption of the kiosk and will leave the decision to BT 	no	Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, and the cumulative impact of payphone removals <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal The Parish Council have advised that they do not wish to adopt the payphone
17	Pco Pco1 Town Street Old Malton Malton 01653692118	Ryedale	Indoor mobile - Poor or no signal for voice (2) and data (3) Outdoor mobile for voice and data – No issues	0	0	<ul style="list-style-type: none"> Grade II listed. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. 		Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement and heritage and conservation concerns and the cumulative impact of payphone removals. <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal The kiosk is a Listed Building and within a conservation area. Under no circumstances should the kiosk

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> Heritage information Listed Building Conservation Area YDNP information Tourism / Visitor information Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
			Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data			<ul style="list-style-type: none"> within the Old Malton Conservation Area. 		<p>be removed unless Listed Building Consent has been granted for its removal.</p> <ul style="list-style-type: none"> The Parish Council have not advised that they wish to adopt the payphone or not
18	Pco Pco1 Huttons Ambo York 01653692449	Ryedale	Indoor mobile - Poor or no signal for voice (2) and data (4) Outdoor mobile for voice and data – No issues	0	3	<ul style="list-style-type: none"> traditional K6 box 	yes	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, the number of calls received by NY Police from this payphone which may have saved a life / lives and the cumulative impact of payphone removals. However, should BT consider to continue to remove the payphone, NYC support the Parish Council to adopt the kiosk for another use.</p> <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal North Yorkshire Police have advised of 3 calls from the payphone being received by NY Police in the past 12 months.

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
								<ul style="list-style-type: none"> • The Parish Council have advised that they wish to adopt the payphone
19	Pco Pco1 Appleton-Le-Moors York 01751417409	Ryedale	Indoor mobile - Poor or no signal for voice (2) and data (4) Outdoor mobile for voice and data – No issues	0	0	<ul style="list-style-type: none"> • Within the NYMNP • The village is vulnerable to power cuts • The Parish Council have advised that there is: • an older population who do not always manage well with mobile phones and now that many have moved to voice over internet, they may have no way of communicating with anyone in the event of a power cut as we had in 		<p>Advise NYMNP of NYC evidence gathered and response regarding this payphone:</p> <p>Object to Payphone removal due the evidence provided with respect to poor mobile signal in the settlement and the cumulative impact of payphone removals across North Yorkshire.</p> <ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal • The Parish Council have not advised that they wish to adopt the payphone as they want to save the payphone

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						<p>the storms earlier this year.</p> <ul style="list-style-type: none"> There are parts of the village that do not get a reliable mobile signal. 		
20	Pco Pco1 Main Street Sinnington York 01751431225	Ryedale	<p>Indoor mobile for voice and data – No issues</p> <p>Outdoor mobile for voice and data – No issues</p>	0	0	<ul style="list-style-type: none"> Grade II listed box. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. within the Sinnington Conservation Area. 		<p>Object to Payphone removal due to the evidence provided with respect to Conservation and heritage concerns and the cumulative impact of payphone removals.</p> <ul style="list-style-type: none"> The kiosk is a Listed Building and within a conservation area. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. The Parish Council have not advised that they wish to adopt the payphone or not
21	Pco Pco1 Wrelton Pickering	Ryedale	Indoor mobile - Poor or no signal for voice (3) and data (4)	0	0	<ul style="list-style-type: none"> traditional K6 box the parish Council have advised that 	yes	Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement and the

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
	01751472138		Outdoor mobile for voice and data – No issues			<p>there is poor mobile phone signal in the village on EE and Vodaphone that they are aware of.</p> <ul style="list-style-type: none"> • They have also advised that if BT continue to remove the PCB, that they would want to adopt the kiosk as they do not want to lose the kiosk altogether. • Concerns were raised by members of the community regarding: • Poor / no mobile phone service • Rural isolation 		<p>number of calls recorded by BT to a helpline which may have saved a life / lives and the cumulative impact of payphone removals. However, should BT consider to continue to remove the payphone, NYC support the Parish Council to adopt the kiosk for another use.</p> <ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal • BT information shows that the payphone has been used to make 3 calls to helplines in the last 12 months • Objections received from the community regarding poor / no mobile phone service, the privacy offered in a kiosk to support agencies, social isolation • The Parish Council have advised that they wish to adopt the payphone only if BT take the decision to continue to remove the PCB

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> Heritage information Listed Building Conservation Area YDNP information Tourism / Visitor information Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
			Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data			<ul style="list-style-type: none"> Not all homes have landlines or the facilities to support privacy for critical calls to support agencies 		
22	Pco Pco1 Newton-On-Rawcliffe Pickering 01751473291	Ryedale	Indoor mobile - Poor or no signal for voice (1) and data (1) Outdoor mobile for voice and data – No issues	0	0	<ul style="list-style-type: none"> within the NYMNP The village is vulnerable to power cuts 	yes	<p>Advise NYMNP of NYC evidence gathered and response regarding this payphone:</p> <p>Object to Payphone removal due the evidence provided with respect to poor mobile signal in the settlement and the cumulative impact of payphone removals</p> <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal The Parish Council have advised that they wish to adopt the payphone
23	Pco Pco1 The Square Thornton-Le-Dale Pickering 01751474296	Ryedale	Indoor mobile - Poor or no signal for voice (1) and data (2)	0	3	<ul style="list-style-type: none"> withIn the NYMNP The Parish Council advise that the PCB has been mentioned by the community in the 	yes	<p>Advise NYMNP of NYC evidence gathered and response regarding this payphone:</p> <p>Object to Payphone removal due the evidence provided with respect to poor mobile signal in the settlement, the</p>

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
			Outdoor mobile for voice and data – No issues			context of the review of the Parish Plan. Residents were in support of a change of use for the telephone box; such as a village library or location for an AED (Defibrillator) Device. <ul style="list-style-type: none"> • Support received for replacing the modern kiosk with a traditional red kiosk on the village green to reinforce the attractiveness of the village centre 		number of calls received by NY Police that may have saved a life / lives and the cumulative impact of payphone removals. However, should BT consider to continue to remove the payphone, NYC support the Parish Council to adopt the kiosk for another use. <ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal • North Yorkshire Police have advised of 3 calls from the payphone being received by NY Police in the past 12 months. • The Parish Council have advised that they wish to adopt the payphone for an alternative use.

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
24	Telephone Box Pco1 Sand Hutton York 01904468211	Ryedale	Indoor mobile - Poor or no signal for voice (3) and data (4) Outdoor mobile for voice and data – No issues	0	0	<ul style="list-style-type: none"> • traditional K6 box • within the conservation area. • North Yorkshire Council have previously objected to the removal of this payphone • It is located in the centre of the village immediately adjacent to a defibrillator on a former barn wall. The Parish Council stated that they would like to adopt the payphone. North Yorkshire Council support an alternative use, but have concerns 	yes	<p>Object to Payphone removal due to the evidence provided with respect to poor / no mobile signal in the settlement and the number of calls recorded by BT to a helpline which may have saved a life / lives, and heritage and conservation concerns and the cumulative impact of payphone removals. However, should BT consider to continue to remove the payphone, NYC support the Parish Council to adopt the kiosk for another use.</p> <ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal • BT information shows that the payphone has been used to make 1 calls to helplines in the last 12 months • The kiosk is within a conservation area. • The payphone is immediately adjacent to a defibrillator where there is the need for a code to operate.

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						<p>regarding the need for a reliable telephone signal to receive a phone call regarding the code to operate the defibrillator that is located immediately adjacent to the phonebox.</p> <ul style="list-style-type: none"> • NYC has received concerns regarding digital switchover in the village and the very poor quality mobile signal and indeed the number of electrical supply interruptions that happen in Sand Hutton. 		<ul style="list-style-type: none"> • The Parish Council have advised that they wish to adopt the payphone

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						<ul style="list-style-type: none"> • This would leave the village vulnerable during an electrical outage • NYC has received a comment that a dedicated battery back up unit has been purchased by an individual for home use, but not everyone in the village may not afford this. • The Parish Council have advised that wish to adopt the kiosk. 		
25	Pco Pco1 Main Street Potter Brompton Scarborough	Ryedale	Indoor mobile - Poor or no signal for voice (1) and data (1)	0	0	<ul style="list-style-type: none"> • Modern box • North Yorkshire Council have previously objected 		Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, the potential for accidents along this non-

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
	01944710277		Outdoor mobile for voice and data – No issues			<p>to the removal of this payphone</p> <ul style="list-style-type: none"> • this traditional red telephone box is located next to a whitewashed building at the entrance to the village when leaving the A64 Malton to Scarborough main road. The telephone box and its setting form part of the distinctive features of this small Yorkshire village. North Yorkshire Council are also concerned regarding the 		<p>dualled stretch of the A64, and the cumulative impact of payphone removals</p> <ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal • The Parish Council have not advised that they wish to adopt the payphone or not • the potential for accidents along this not dualled section of carriageway of the A64 and the cumulative impact of payphones potentially removed

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> Heritage information Listed Building Conservation Area YDNP information Tourism / Visitor information Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						cumulative impact of payphones potentially removed from settlements in this area of North Yorkshire.		
26	Pco Pco1 Cross Roads Yedingham Malton 01944728211	Ryedale	Indoor mobile - Poor or no signal for voice (1) and data (2) Outdoor mobile for voice and data – No issues	0	0	<ul style="list-style-type: none"> traditional K6 box. 		<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, and the cumulative impact of payphone removals</p> <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal The Parish Council have been advised at a late stage, so a response may follow. Advise the PC to contact BT directly
27	Pco Pco1 West Heselton Malton 01944728311	Ryedale	Indoor mobile - Poor or no signal for voice (1) and data (2)	0	0	<ul style="list-style-type: none"> Traditional K6 box 		<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, and the cumulative impact of payphone removals</p>

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> Heritage information Listed Building Conservation Area YDNP information Tourism / Visitor information Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
			Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data					<ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal The Parish Council have not advised that they wish to adopt the payphone or not
28	Pco Pco1 Pco1 Weavertorpe Malton 01944738271	Ryedale	Indoor mobile for voice and data – No issues Outdoor mobile for voice and data – No issues	0	7	<ul style="list-style-type: none"> traditional K6 box. The Parish Council has advised that they have no objections to the removal of the phone box 	no	<p>Object to Payphone removal due to the number of calls received by NY Police from this payphone which may have saved a life / lives and the cumulative impact of payphone removals.</p> <ul style="list-style-type: none"> North Yorkshire Police have advised of 7 calls from the payphone being received by NY Police in the past 12 months. The Parish Council have advised that they do not wish to adopt the payphone
29	Pco Pco1 Scagglethorpe Malton 01944758211	Ryedale	Indoor mobile - Poor or no signal for voice (2) and data (4)	0	0	<ul style="list-style-type: none"> traditional K6 box The Parish Council have advised that the village suffers from poor mobile 	yes	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement and the cumulative impact of payphone removals. However, should BT consider to continue to</p>

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> Heritage information Listed Building Conservation Area YDNP information Tourism / Visitor information Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
			Outdoor mobile for voice and data – No issues			<ul style="list-style-type: none"> phone signal, with some areas no mobile signal. The Parish Council advise that they are keen to adopt the kiosk. 		<p>remove the payphone, NYC support the Parish Council to adopt the kiosk for another use.</p> <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal The Parish Council have advised that they wish to adopt the payphone
30	Nr St Martins Church Pco1 Scampston Malton 01944758411	Ryedale	Indoor mobile - Poor or no signal for voice (1) and data (2) Outdoor mobile for voice and data – No issues	0	0	<ul style="list-style-type: none"> traditional K6 box. 		<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, and the cumulative impact of payphone removals</p> <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal The Parish Council have not advised that they wish to adopt the payphone or not
31	Rillington Crossroads Pco1 The Outgang	Ryedale	Indoor mobile - Poor or no signal for voice (1) and data (1)	0	0	<ul style="list-style-type: none"> traditional K6 box. 		<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, and the cumulative impact of payphone removals</p>

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> Heritage information Listed Building Conservation Area YDNP information Tourism / Visitor information Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
	Thorpe Bassett Malton 01944758593		Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data					<ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal The Parish Council have not advised that they wish to adopt the payphone or not
32	Ness Nunnington York 01439748209	Ryedale	Indoor mobile - Poor or no signal for voice (2) and data (4) Outdoor mobile for voice and data – No issues	2	0	<ul style="list-style-type: none"> traditional K6 box BT have advised that they do not intend to replace the payphone and kiosk The Parish Council have advised that they were aware of the circumstances which led to the removal and that removal was unfortunately the most sensible option. As such they won't be 	No as the payphone and kiosk have already been removed	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, the number of instances recorded by NY Police for Road Traffic Collisions and concern for safety, especially as the payphone was removed BT following damage sustained in a road traffic incident and the cumulative impact of payphone removals. Request that BT replace the payphone and kiosk with a kiosk of the same type.</p> <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal North Yorkshire Police have advised of 2 incidents relating to road traffic collisions.

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> Heritage information Listed Building Conservation Area YDNP information Tourism / Visitor information Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						requesting reinstatement of the Ness box.		<ul style="list-style-type: none"> The payphone was removed by BT following a road traffic incident. The payphone is located close to the river Rye and on a popular walking route. The Parish Council have advised that they do not wish to adopt as the payphone as it has already been removed. This is a traditional red kiosk that is lost from the street scene
33	Junction With Church Road Pco1 Raven Hall Road Ravenscar Scarborough 01723870512	Scarborough	Indoor mobile - Poor or no signal for voice (1) and data (2) Outdoor mobile for voice and data – No issues	0	0	<ul style="list-style-type: none"> A Listed Building within the NYMNP The Parish Council has advised that they wish to adopt to house a defibrillator 	yes	<p>Advise NYMNP of NYC evidence gathered and response regarding this payphone:</p> <p>Object to Payphone removal due the evidence provided with respect to poor mobile signal in the settlement and the cumulative impact of payphone removals. However, should BT consider to continue to remove the payphone, NYC support the Parish Council to adopt the kiosk for another use.</p>

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
								<ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal • The kiosk is a Listed Building. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. • The Parish Council have advised that they wish to adopt the payphone
34	Pco Pco1 Castle Hill Hunmanby Filey 01723890497	Scarborough	Indoor mobile - Poor or no signal for voice (1) and data (1) Outdoor mobile for voice and data – No issues	0	9	<ul style="list-style-type: none"> • A listed (Grade II) K6 Box. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. • Within Hunmanby Conservation Area. • The parish Council have advised that 	yes	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, the number of calls received by NY Police that may have saved a life / lives and that the kiosk is a in an area popular with tourists visiting the coast and could be used to contact the Coastguard in emergencies. There are also heritage and conservation concerns and the cumulative impact of payphone removals. However, should BT consider to continue to remove the payphone, NYC support the Parish Council to adopt the kiosk for another use.</p>

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> Heritage information Listed Building Conservation Area YDNP information Tourism / Visitor information Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						they have agreed to adopt the kiosk		<ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal North Yorkshire Police have advised of 9 calls from the payphone being received by NY Police in the past 12 months and may have helped to save a life / lives. The kiosk is a in an area popular with tourists visiting the coast The kiosk is a Listed Building and within a conservation area. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. The Parish Council have advised that they wish to adopt the payphone
35	O/S Manor House Farm Pco1 Sneaton Whitby 01947602176	Scarborough	Indoor mobile - Poor or no signal for voice (2) and data (3)	0	1	<ul style="list-style-type: none"> within the NYMNP The Parish Council has advised that they would not be seeking to adopt the telephone box 	no	<p>advise NYMNP of NYC evidence gathered and response regarding this payphone:</p> <p>Object to Payphone removal due the evidence provided with respect to poor mobile signal in the settlement, the</p>

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
			Outdoor mobile for voice and data – No issues			to use once the payphone had been removed. The telephone box sits on the opposite side of a busy road from most of the village so they felt the location was not useful for some other purpose (a book exchange or information point, for example) In addition, the box is a modern silver box so they don't feel that this is an architectural feature that it is important to preserve.		<p>number of calls received by NY Police that may have saved a life / lives and the cumulative impact of payphone removals</p> <ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal • North Yorkshire Police have advised of 1 call from the payphone being received by NY Police in the past 12 months. • The Parish Council have not advised that they wish to adopt the payphone or not

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						<ul style="list-style-type: none"> • North Yorkshire Council has previously objected to this payphone removal due to: <ul style="list-style-type: none"> • some areas of no coverage by all four mobile providers • And the cumulative impact of no payphones in 5 villages in this area of North Yorkshire 		
36	O/S Church Pco1 Littlebeck Whitby 01947810308	Scarborough	Indoor mobile - Poor or no signal for voice (4) and data (4) Outdoor mobile for voice and data – No issues	0	0	<ul style="list-style-type: none"> • within the NYMNP 		<p>advise NYMNP of NYC evidence gathered and response regarding this payphone:</p> <p>Object to Payphone removal due to poor mobile signal in the settlement and the cumulative impact of payphone removals</p> <ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> Heritage information Listed Building Conservation Area YDNP information Tourism / Visitor information Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
								<ul style="list-style-type: none"> The Parish Council have not advised that they wish to adopt the payphone or not
37	Opp Dunsley Lane Bt Payphone Pco1 Sandsend Road Sandsend Whitby 01947893575	Scarborough	Indoor mobile - Poor or no signal for voice (4) and data (4) Outdoor mobile for voice and data – No issues	0	<ul style="list-style-type: none"> 6 	<ul style="list-style-type: none"> NYC objected to the potential removal of this payphone in 2023 on the grounds of some areas of no coverage by all four mobile providers for Sandsend and immediate area as well as the proximity of the sea and potential for emergencies and the cumulative impact of no payphones in 5 villages in this area of North Yorkshire. 	no	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, the number of calls received by NY Police that may have saved a life / lives, the call registered by BT to a helpline and that the kiosk is a in an area popular with tourists visiting the coast and could be used to contact the Coastguard in emergencies and the cumulative impact of payphone removals.</p> <ul style="list-style-type: none"> The payphone is located in an area of poor or no mobile signal North Yorkshire Police have advised of 6 calls from the payphone being received by NY Police in the past 12 months and may have helped to save a life / lives.

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						<ul style="list-style-type: none"> This information remains relevant. 		<ul style="list-style-type: none"> BT information shows that the payphone has been used to make 1 call to helplines in the last 12 months The kiosk is in an area popular with tourists visiting the coast and could be used to contact the Coastguard in emergencies. The Parish Council have advised that they do not wish to adopt the payphone
38	Pco Pco1 Egton Bridge Whitby 01947895252	Scarborough	Indoor mobile for voice and data – No issues Outdoor mobile for voice and data – No issues	0	1	<ul style="list-style-type: none"> within the NYMNP 		<p>advise NYMNP of NYC evidence gathered and response regarding this payphone:</p> <p>Object to Payphone removal due to the evidence provided with respect to the number of calls received by NY Police and the number of calls recorded by BT to a helpline that may have saved a life / lives and the cumulative impact of payphone removals</p>

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								<ul style="list-style-type: none"> North Yorkshire Police have advised of 1 call from the payphone being received by NY Police in the past 12 months. BT information shows that the payphone has been used to make 5 calls to helplines in the last 12 months The Parish Council have not advised that they wish to adopt the payphone or not
39	Pco Pco1 Wistowgate Cawood Selby 01757268220	Selby	Indoor mobile - Poor or no signal for voice (2) and data (2) Outdoor mobile for voice and data – No issues	3	4	<ul style="list-style-type: none"> Listed building. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. Cawood Bridge can be closed in 	yes	Object to Payphone removal due to the evidence provided with respect to poor mobile signal in the settlement, and heritage and conservation concerns. The number of calls recorded by BT to a helpline, together with the number of calls received by NY Police that may have saved a life / lives and the number of road traffic collisions and concerns for safety incidents and the cumulative impact of payphone removals. However, should BT consider to

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						<p>incidents of flooding. The payphone may be required with the increased risk to life in times of flood.</p> <ul style="list-style-type: none"> • The Parish Council have confirmed that they would like to adopt the kiosk 		<p>continue to remove the payphone, NYC support the Parish Council to adopt the kiosk for another use.</p> <ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal • North Yorkshire Police have advised of 3 incidents relating to road traffic collisions and concerns for safety and 4 calls from the payphone being received by NY Police in the past 12 months. • BT information shows that the payphone has been used to make 1 call to helplines in the last 12 months • The kiosk is a Listed Building. Under no circumstances should the kiosk be removed unless Listed Building Consent has been granted for its removal. • It is in an area subject to incidents of flooding.

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> Heritage information Listed Building Conservation Area YDNP information Tourism / Visitor information Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
								<ul style="list-style-type: none"> The Parish Council have advised that they wish to adopt the payphone
40	Jnc. Charles Street & Bondgate Pco1 Cockret Lane Selby 01757702204	Selby	Indoor mobile for voice and data – No issues Outdoor mobile for voice and data – No issues	0	12	<ul style="list-style-type: none"> Selby DC objected to this PCB proposed for removal in 10/2020 on the basis of the number of calls from the community and it being in a large settlement. The Town Council have advised that they do not wish to adopt the kiosk 	no	<p>Object to Payphone removal due to the evidence provided regarding the number of calls received by NY Police from this payphone which may have saved a life / lives and the cumulative impact of payphone removals.</p> <ul style="list-style-type: none"> The payphone is not in an area of poor or no mobile signal. North Yorkshire Police have advised of 12 calls from the payphone being received by NY Police in the past 12 months Selby Town Council have advised that they do not wish to adopt the kiosk
41	O/S 37 Croft Lea Pco1 Wrights Lane Cridling Stubbs Knottingley	Selby	Indoor mobile - Poor or no signal for voice (4) and data (4)	0	1	<ul style="list-style-type: none"> traditional K6 box members of the community have objected to the removal based on poor mobile phone 	yes	<p>Object to Payphone removal due to the evidence provided with respect to poor mobile coverage and the call received by NY Police which may have saved a life/lives and the cumulative impact of payphone removals. However, should BT consider to</p>

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
	01977673391		Outdoor mobile for voice and data – No issues			<p>signal in the area and re-iterated the response from the parish council.</p> <ul style="list-style-type: none"> • The Parish Council object to the proposed removal due to: • Poor and unreliable mobile phone signal. The PCB is a vital form of communication in the village and a link to emergency services. • The defibrillator is opposite the phone box to enable the safe and reliable connection to the emergency services. An access 		<p>continue to remove the payphone, NYC support the Parish Council to adopt the kiosk for another use.</p> <ul style="list-style-type: none"> • The payphone is located in an area of poor or no mobile signal • North Yorkshire Police have advised of 1 call from the payphone being received by NY Police in the past 12 months. • The Parish Council have advised that they only wish to adopt the payphone in the event that BT continue to remove the payphone

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						<p>code will be necessary to operate the defibrillator. This is provided via the telephone network.</p> <ul style="list-style-type: none"> • Provides a safe and reliable connection for times of emergency to family and other services • Residents may not have access to mobile phones due to cost or vulnerability. Removing the payphone could affect such members of the community. 		

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						<ul style="list-style-type: none"> • The next closest payphone is 4km away in Knottingly. • The kiosk is a source of local identity and heritage • The Parish Council conducted a survey in April 2025 and found 68% of respondents supported the retention of the payphone and 32% supported the adoption of the kiosk for another use. • However, should BT continue to proceed to remove the PCB, the Parish 		

	Location and Payphone Telephone Number	Former District	Ofcom Mobile Checker information Indoor Mobile / Outdoor mobile Number (in brackets) of the 4 providers recording: Poor or no signal for voice or data	Potential Accident Hotspot?	Number of calls from PCB in the past 12 months received by North Yorkshire Police	Identify any other reasonable need to retain <ul style="list-style-type: none"> • Heritage information • Listed Building • Conservation Area • YDNP information • Tourism / Visitor information • Responses 	Parish / Town / City Council wish to adopt?	Officer Decision and evidence for Recommendation
						<p>Council request that they are advised so that they can adopt the kiosk.</p> <ul style="list-style-type: none"> • Selby DC objected to this PCB proposed for removal in 1/2020 on the basis of support for the retention from the community and the positive contribution to the streetscene 		

Initial equality impact assessment screening form This form records an equality screening process to determine the relevance of equality to a proposal, and a decision whether or not a full EIA would be appropriate or proportionate.	
Directorate	Community Development
Service area	Planning
Proposal being screened	North Yorkshire Council response to BT payphone removals May 2025
Officer(s) carrying out screening	Paula Craddock
What are you proposing to do?	<p>To seek approval of the response to BT regarding the latest batch of BT “last at site” payphone removals throughout North Yorkshire.</p> <p>The following approaches have been used for the consultation:</p> <p>By North Yorkshire Council:</p> <ul style="list-style-type: none"> • Notification of the intention by BT to remove BT payphones and kiosks has been provided to the relevant Parish, Town and City Councils. • The relevant ward members have been informed. • North Yorkshire Police were notified of the intention by BT to remove BT payphones and kiosks and responses were sought regarding accident hotspot and any other information they considered relevant to the BT payphone / payphone location <p>By BT:</p> <ul style="list-style-type: none"> • Placement of 90 day Notices within / on the relevant BT payphone kiosks of intention to remove payphone / kiosk
Why are you proposing this? What are the desired outcomes?	<p>Under the Communications Act 2003, within North Yorkshire, BT are the designated telephony Universal Service Provider. Under the Universal Service Conditions they are required to ensure the adequate provision, repair and maintenance of public call boxes. There is a specific approach that BT must take when proposing the removal of a “last at site” payphone.</p> <p>The North Yorkshire Council response to BT is required to be provided to BT to meet the deadline posted, in line with the Universal Service Requirements and in line with the Ofcom regulations and guidance provided in Review of the telephony universal service obligation.</p> <p>The desired outcome is for North Yorkshire Council to provide a considered response for each of the identified BT Payphones, whether to support the proposed removal or to object to the proposed removal within the deadline for responses to BT.</p> <p>The decision whether to remove a “last at site” payphone or not rests with BT and is final.</p>

<p>Does the proposal involve a significant commitment or removal of resources? Please give details.</p>	<p>The budget implications for delivering the response to BT will be covered through the Council's Planning Policy and Place budget through the budget setting process.</p>		
<p>Impact on people with any of the following protected characteristics as defined by the Equality Act 2010, or NYC's additional agreed characteristics</p>			
<p>As part of this assessment, please consider the following questions:</p>			
<ul style="list-style-type: none"> • To what extent is this service used by particular groups of people with protected characteristics? • Does the proposal relate to functions that previous consultation has identified as important? • Do different groups have different needs or experiences in the area the proposal relates to? 			
<p>If for any characteristic it is considered that there is likely to be an adverse impact or you have ticked 'Don't know/no info available', then a full EIA should be carried out where this is proportionate. You are advised to speak to your directorate representative for advice if you are in any doubt.</p>			
Protected characteristic	Potential for adverse impact		Don't know/No info available
	Yes	No	
		✓	
Disability		✓	
Sex		✓	
Race		✓	
Sexual orientation		✓	
Gender reassignment		✓	
Religion or belief		✓	
Pregnancy or maternity		✓	
Marriage or civil partnership		✓	
		✓	
People on a low income		✓	
Carer (unpaid family or friend)		✓	
Are from the Armed Forces Community		✓	
<p>Does the proposal relate to an area where there are known inequalities/probable impacts (for example, disabled people's access to public transport)? Please give details.</p>	<p>The proposal to be considered is the response for each "last at site" payphone as required to be sent to BT. The decision whether to remove a "last at site" payphone or not rests with BT.</p> <p>However, the response by NYC raises the following equality concerns:</p> <p>North Yorkshire Council has previously raised concerns to BT regarding issues around:</p> <ul style="list-style-type: none"> • Emergency planning and safeguarding: • Poor mobile phone coverage and access to networks • Power outages cause genuine concern. • Safeguarding concerns including domestic violence, self-neglect, suicide and other abuse • Ageing population • Rural isolation • Mobile disability gap. Demographic differences across North Yorkshire, such as where there is a distinct older, disabled or vulnerable population which could be less likely to have a mobile phone. 		

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	<ul style="list-style-type: none"> • Areas of a high visitor population could be more vulnerable as visitors do not have access to a landline or have a mobile phone that cannot be used in each location due to differences in mobile service provision across North Yorkshire. These visitors may also have disabilities. <p>The proposed response to BT will raise these issues again along with evidence to support our response.</p>				
<p>Will the proposal have a significant effect on how other organisations operate? (for example, partners, funding criteria, etc.). Do any of these organisations support people with protected characteristics? Please explain why you have reached this conclusion.</p>	<p>No</p>				
<p>Decision (Please tick one option)</p>	<table border="1"> <tr> <td data-bbox="767 734 991 831">EIA not relevant or proportionate:</td> <td data-bbox="991 734 1118 831" style="text-align: center;">✓</td> <td data-bbox="1118 734 1366 831">Continue to full EIA:</td> <td data-bbox="1366 734 1533 831"></td> </tr> </table>	EIA not relevant or proportionate:	✓	Continue to full EIA:	
EIA not relevant or proportionate:	✓	Continue to full EIA:			
<p>Reason for decision</p>	<p>The proposal to be considered is the North Yorkshire Council response to BT.</p> <p>The decision whether to remove the identified “last at site” payphones or not rests with BT.</p> <p>However, the response by NYC raises the following concerns:</p> <p>North Yorkshire Council has previously raised concerns regarding issues around:</p> <ul style="list-style-type: none"> • Emergency planning and safeguarding: • Poor mobile phone coverage and access to networks • Power outages cause genuine concern. • Safeguarding concerns including domestic violence, self-neglect, suicide and other abuse • Ageing population • Rural isolation <p>An impact screening assessment has been undertaken and this concludes that the decision rests with BT.</p>				
<p>Signed (Assistant Director or equivalent)</p>	<p>Kathryn Daly</p>				
<p>Date</p>	<p>9/5/2025</p>				

Initial Climate Change Impact Assessment

The intention of this document is to help the council to gain an initial understanding of the impact of a project or decision on the environment. This document should be completed in consultation with the supporting guidance. Dependent on this initial assessment you may need to go on to complete a full Climate Change Impact Assessment. The final document will be published as part of the decision-making process.

If you have any additional queries, which are not covered by the guidance please email climatechange@northyorks.gov.uk

Title of proposal	North Yorkshire Council
Brief description of proposal	To seek approval of the response to BT regarding the latest batch of BT “last at site” payphone removals throughout North Yorkshire.
Directorate	Community Development
Service area	Planning
Lead officer	Linda Marfitt, Head of Policy and Place
Names and roles of other people involved in carrying out the impact assessment	Rachael Hutton, Planning Policy and Place Manager Paula Craddock, Planning Policy and Place Officer (CG)

APPENDIX 6

The chart below contains the main environmental factors to consider in your initial assessment – choose the appropriate option from the drop-down list for each one.

Remember to think about the following;

- Travel
- Construction
- Data storage
- Use of buildings
- Change of land use
- Opportunities for recycling and reuse

Environmental factor to consider	For the council	For the county	Overall
Greenhouse gas emissions	No effect on emissions	No Effect on emissions	No effect on emissions
Waste	No effect on waste	No effect on waste	No effect on waste
Water use	No effect on water usage	No effect on water usage	No effect on water usage
Pollution (air, land, water, noise, light)	No effect on pollution	No effect on pollution	No effect on pollution
Resilience to adverse weather/climate events (flooding, drought etc)	No effect on resilience	No effect on resilience	No effect on resilience
Ecological effects (biodiversity, loss of habitat etc)	No effect on ecology	No effect on ecology	No effect on ecology
Heritage and landscape	No effect on heritage and landscape	No effect on heritage and landscape	No effect on heritage and landscape

APPENDIX 6

If any of these factors are likely to result in a negative or positive environmental impact then a full climate change impact assessment will be required. It is important that we capture information about both positive and negative impacts to aid the council in calculating its carbon footprint and environmental impact.

<p>Decision (Please tick one option)</p>	<p>Full CCIA not relevant or proportionate:</p>	<p>✓</p>	<p>Continue to full CCIA:</p>	
<p>Reason for decision</p>	<p>Under the Communications Act 2003, within North Yorkshire, BT are the designated telephony Universal Service Provider. Under the Universal Service Conditions they are required to ensure the adequate provision, repair and maintenance of public call boxes. There is a specific approach that BT must take when proposing the removal of a “last at site” payphone.</p> <p>The North Yorkshire Council response to BT is required to be provided to BT to meet the deadline posted, in line with the Universal Service Requirements and in line with the Ofcom regulations and guidance provided in Review of the telephony universal service obligation.</p> <p>North Yorkshire Council have to provide a considered response for each of the identified BT Payphones, whether to support the proposed removal or to object to the proposed removal within the deadline for responses to BT.</p> <p>The consultation also provides local communities the opportunity to adopt a kiosk for another use.</p> <p>The decision whether to remove a “last at site” payphone or not rests with BT and is final.</p> <p>The proposed North Yorkshire Council response to BT includes reference to the use of the BT payphones:</p> <ul style="list-style-type: none"> • Adoption to another use by the community 			

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	<ul style="list-style-type: none"> • resilience to adverse weather/climate events through power outages and extreme weather events • heritage and landscape. <ul style="list-style-type: none"> ○ Many of the BT payphone kiosks are Listed Buildings and some of the BT payphone kiosks are within the setting of a Listed Building. BT have advised that should they make the decision to continue to remove a payphone that: <ul style="list-style-type: none"> ▪ For those Listed building kiosks where the community do not wish to adopt the payphone for another use, the telephony will be removed and the kiosk will be locked. Maintenance of the kiosk remains with BT. ▪ For those Listed Building kiosks where the community wish to adopt, the telephony is removed and the kiosk will remain as a feature in the landscape with its new use. ○ Some of the BT payphones are traditional red kiosks, but are not Listed Buildings. For these kiosks, the contribution of that payphone kiosk to the landscape is considered in terms of the setting of a Listed Building or a conservation area.
<p>Signed (Assistant Director or equivalent)</p>	<p>Kathryn Daly</p>
<p>Date</p>	<p>9.05.2025</p>