



DRAFT

North Yorkshire County Council Equality, diversity and inclusion policy statement

Easy Read version

This explains North Yorkshire County Council's promise to value everyone and treat them fairly.





Lots of people in North Yorkshire work for us and we provide lots of local services.



We understand that everyone is different. Having people from lots of different backgrounds and experiences in North Yorkshire is good.



We promise to value everyone and treat them fairly.

It is important to us that people from all backgrounds can use our services.



We will find different ways to help people use our services fairly.

We will listen to your views to help us do this.



The Equality Act is a law which protects and supports people. This is how we will follow the law.

We will not treat people unfairly.

We will give people equal opportunities. We will make sure everyone has the same chance to do things.

We will help different people to get on together



As well as this:

We will make sure everyone feels they belong.



We will treat people with dignity and respect. This means listening to what people tell us and understanding how they feel.

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We will make sure everyone can use our services, whoever they are and wherever they live in North Yorkshire.



We will think about how any changes to our services might affect people and what we can do to make sure we help people understand these changes.



We will make it easy for people to complain if something goes wrong and tell them what will happen next.



We will give people information and ask them questions in a way they can understand and which works for them.



We will make sure all our staff understand our promise to value people and treat them fairly.



We will make sure we are a fair employer. We will challenge people who do not treat our staff fairly when they are doing their job.



We will improve opportunities for people. This means helping them to be the best they can.



We will tell people how we are doing.

If you would like this information in another language or format such as Braille, large print or audio, please ask us.



Ring us on 01609 780 780



Email us at
customer.services@northyorks.gov.uk



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